

iléktró

MKIII USER INSTRUCTIONS AND INSTALLATION MANUAL



Version 2 09/08/24

Contents of manual may be updated without notice.

For the latest version of this manual please refer to our
website: www.paulagnewdesigns.com.au

IMPORTANT NOTE

THE HEATER OUTLET GRILLE BECOMES VERY HOT WHILST IN OPERATION. DO NOT COVER THE OUTLET GRILLE OR ANY PART OF THE APPLIANCE. FOR USE WITH 230V - 240V 50HZ ELECTRICITY SUPPLY ONLY. PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION KEEP THE INSTRUCTIONS IN A SAFE PLACE. THEY WILL BE NEEDED WHEN MAINTENANCE OR SERVICING IS REQUIRED. THIS APPLIANCE MUST BE EARTHED.

PAUL AGNEW | **DESIGNS**

USER MANUAL CONTENTS

THIS MANUAL COVERS THE FOLLOWING MODELS ONLY:

950A, 950LT, 950 L, 1250 L, 1650 L, 2000 L, 2600 L

A - ASPECT

L - LANDSCAPE

BOX CONTENTS	3
HOW TO USE YOUR APPLIANCE	
1. IMPOTANT SAFETY INFORMATION	4
2. APP CONNECTING INSTRUCTIONS	6
3. REMOTE CONTROL INSTRUCTIONS	13
4. OPERATING INSTRUCTION	14
5. MAINTENANCE AND CARE	15
HOW TO INSTALL YOUR APPLIANCE	
6. TECHNICAL SPECIFICATION	16
7. GENERAL INSTALLATION	17
8. CONFIGURING YOUR WINDOW	18
9. INSTALLATION	19
10. SETTING THE FUEL BED	23
11. ELECTRICAL CONNECTION	24
SERVICING INSTRUCTIONS	
12. GENERAL INFORMATION	25
13. FAULT FINDING	26
14. SERVICING REQUIREMENTS	27
15. REMOVING THE GLASS	28
REFERENCE INFORMATION	
16. WIRING DIAGRAM	31
17. EXPLODED DIAGRAM	36

TERMS AND CONDITIONS WARRANTY

148 COCHRANES ROAD, MOORABBIN,
VICTORIA 3189

FULL TERMS AND CONDITIONS ARE DETAILED
IN THE WARRANTY STATEMENT ON THE
WEBSITE WWW.PAULAGNEWDESIGNS.COM.AU.

IN THE EVENT OF ANY CONFLICT OF
INFORMATION THE WORDING ON THE WEBSITE
SHALL PREVAIL. IMPORTANT NOTE: SHOULD
ANY PROBLEMS BE EXPERIENCED WITH YOUR
PRODUCT, CLAIMS MUST FIRST BE SUBMITTED
TO THE RETAILER WHERE THE APPLIANCE
WAS PURCHASED FROM WHO WILL OFFER
IMMEDIATE ASSISTANCE.

REGISTRATION NUMBER:
IN ACCORDANCE WITH EUROPEAN DIRECTIVE
2012/19/ EU, WASTE ELECTRICAL AND
ELECTRONIC EQUIPMENT (WEEE) MUST NOT
BE DISPOSED OF WITH HOUSEHOLD WASTE.
AT THE END OF ITS USEFUL LIFE PLEASE TAKE
THIS PRODUCT TO AN APPROPRIATE
RECYCLING CENTRE OR COLLECTION POINT.
YOU CAN FIND

YOUR NEAREST RECYCLING CENTRE BY USING
THE BANK LOCATOR AT
WWW.RECYCLE-MORE.CO.UK FOR UK
CUSTOMERS,
WWW.ACOR.ORG.AU FOR AUSTRALIA
CUSTOMERS
WWW.WEEEIRELAND.IE FOR CUSTOMERS
IN THE REPUBLIC OF IRELAND, OR BY
CONTACTING YOUR LOCAL AUTHORITY



BOX CONTENTS

PLEASE CHECK THAT THE FOLLOWING COMPONENTS ARE INCLUDED WITHIN THE BOX. IF ANYTHING IS MISSING OR DAMAGED, PLEASE CONTACT THE RETAILER AND DO NOT USE THE APPIANCE UNTIL YOU HAVE EVERYTHING.

- ☒ APPLIANCE WITH TRAILING LEAD WITH MOULDED 13AMP
- ☒ PLUG REMOTE CONTROLHANDSET AND BATTERIES.
- ☒ FIXING BRACKETS/SIDE PLATE BEADS.
- ☒ INSTRUCTION MANUAL.
- ☒ LOG SET.
- ☒ GLASS REMOVAL SUCTION PAD(S).
- ☒ MAGNET TOOL.
- ☒ BLACK AND WHITE VERMICULITE.
- ☒ BLACK AND EMBER CRYSTALS.
- ☒ WOOD CHIPS

HOW TO USE YOUR APPLIANCE

1. IMPORTANT SAFETY INFORMATION

- READ ALL OF THE INSTRUCTIONS CAREFULLY BEFORE USING THE APPLIANCE. INSTRUCTIONS ARE AVAILABLE ONLINE AT WWW.PAULAGNEWDESIGNS.COM
- REMOVE ALL PACKAGING AND DISPOSE OF AT AN APPROPRIATE RECYCLING FACILITY.
- DO NOT USE THIS APPLIANCE IN THE IMMEDIATE SURROUNDINGS OF A BATH, SHOWER, SWIMMING POOL OR ANY OTHER AREA WHERE THE APPLIANCE COULD COME INTO CONTACT WITH WATER OR HUMIDITY, E.G. A BATHROOM.
- DO NOT ALLOW THE APPLIANCE TO BE COVERED OR LET THE AIR INLET/OUTLET BECOME OBSTRUCTED AS THE APPLIANCE MAY OVERHEAT. PLEASE NOTE THE WARNING SYMBOL ON THE APPLIANCE. FOR INDOOR USE ONLY. THIS APPLIANCE IS NOT SUITABLE FOR USE OUTSIDE THE HOUSE.
- KEEP THE POWER CORD AWAY FROM HOT SURFACES AND HOT CONDITIONS. DO NOT ROUTE THE POWER LEAD IN FRONT OF THE APPLIANCE.
- THIS APPLIANCE MUST BE INSTALLED IN A PURPOSE BUILT STUD-WORK ENCLOSURE OR A SUITABLY PREPARED FIREPLACE
- . ENSURE THE APPLIANCE IS LEVEL AND THAT FURNITURE, CURTAINS ETC. ARE POSITIONED NO CLOSER THAN 1M.
- WHEN THE APPLIANCE HAS BEEN INSTALLED THE POSITION OF THE PLUG MUST BE ACCESSIBLE OR AN ISOLATION SWITCH WILL BE INSTALLED AWAY FROM THE APPLIANCE.
- WHERE THE ELECTRICITY SUPPLY CABLE HAS TO PASS THROUGH A MASONRY WALL, STONE SURROUND ETC. ENSURE SUITABLE RUBBER BUSHES ARE FITTED AT POSSIBLE WEAR POINTS.
- **NEVER** LEAVE CHILDREN UNSUPERVISED WITH AN UNGUARDED HEATER.
- **NEVER** OBSTRUCT OR COVER THE HEATER OUTLET.
- **NEVER** INSTALL OR USE THIS PRODUCT WHERE IT MAY COME IN CONTACT WITH WATER I.E. A BATHROOM OR WET ROOM.
- **NEVER** USE AEROSOLS OR STEAM CLEANERS NEAR THIS PRODUCT.
- **NEVER** ROUTE THE ELECTRIC CABLE NEAR THE HEATER OUTLET.
- **NEVER** ROUTE THE ELECTRIC CABLE UNDER CARPETS OR FLOOR COVERINGS.
- **NEVER** INSTALL THIS PRODUCT CLOSE TO CURTAINS OR COMBUSTIBLE MATERIALS.
- **NEVER** USE THE HEATER TO DRY CLOTHES OR OTHER OBJECTS.
- **NEVER** REMOVE THE FIREPLACE SURROUNDING WITHOUT ISOLATING THE ELECTRIC SUPPLY.

HOW TO USE YOUR APPLIANCE

1. IMPORTANT SAFETY INFORMATION

- IF THE ELECTRICITY SUPPLY CABLE IS DAMAGED DO NOT USE THE APPLIANCE UNTIL IT HAS BEEN REPLACED. FOR SAFETY REASONS THE REPLACEMENT HAS TO BE CARRIED OUT BY A SERVICE AGENT OR A SIMILARLY COMPETENT ELECTRICIAN.
- CAUTION: IN ORDER TO AVOID A HAZARD DUE TO INADVERTENT RESETTING OF THE THERMAL CUT OUT, THIS APPLIANCE MUST NOT BE SUPPLIED THROUGH AN EXTERNAL SWITCHING DEVICE, SUCH AS A TIMER, OR CONNECTED TO A CIRCUIT THAT IS REGULARLY SWITCHED ON AND OFF BY THE UTILITY
- DO NOT OPERATE THE APPLIANCE IF IT IS DAMAGED.
- REPAIRS OF ELECTRICAL APPLIANCES MUST ONLY BE PERFORMED BY AN ELECTRICAL ENGINEER. SHOULD THE APPLIANCE FAIL TO OPERATE, OR IN CASE OF ANY DAMAGE, PLEASE CONTACT THE RETAILER FROM WHOM THE APPLIANCE WAS PURCHASED.
- **CAUTION:** SOME PARTS OF THIS PRODUCT CAN BECOME VERY HOT AND CAUSE BURNS. PARTICULAR ATTENTION MUST BE GIVEN WHERE CHILDREN AND VULNERABLE PEOPLE ARE PRESENT.
- CHILDREN AGED FROM 3 YEARS AND LESS THAN 8 YEARS SHALL ONLY SWITCH ON/OFF THE APPLIANCE PROVIDED THAT IT HAS BEEN PLACED OR INSTALLED IN ITS INTENDED NORMAL OPERATING POSITION AND THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE IN A SAFE WAY AND UNDERSTAND THE HAZARDS INVOLVED. CHILDREN AGED FROM 3 YEARS AND LESS THAN 8 YEARS SHALL NOT PLUG IN, REGULATE AND CLEAN THE APPLIANCE OR PERFORM USER MAINTENANCE

IF YOU ARE INSTALLING YOUR APPLIANCE IN TO AN EXISTING CHIMNEY CAVITY

- ENSURE THE FLOOR AREA THE APPLIANCE WILL SIT ON IS FLAT AND FREE FROM LOOSE MATERIAL
- ENSURE THE FLUE OUT FROM THE CHIMNEY CAVITY IS SEALED
- IN ORDER TO INSTALL YOUR APPLIANCE EFFECTIVELY DISCUSS WITH YOUR SELLER THE SURROUND NEEDED TO ENCLOSE YOUR APPLIANCE INTO THE INSTALLATION LOCATION
- TO PROVIDE POWER TO THE APPLIANCE INSTRUCT A QUALIFIED ELECTRICIAN TO INSTALL AND POWER SOCKET INSIDE THE CHIMNEY CAVITY, ENSURING THERE IS AN ISOLATION SWITCH ACCESSIBLE OUTSIDE THE CAVITY

HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

APP DOWNLOAD

- DOWNLOAD "ilektro" FROM THE APP STORE
- SEARCHING (ilektro fireplace) FROM THE APP STORE
- TURN ON THE BLUETOOTH FROM YOUR MOBILE DEVICE

Note: Make sure your mobile phone is well connected to the nearest 2.4GHz WIFI signal, not the 5GHz signal.

Login

ilektro
BY PAUL AGNEW | DESIGNS

username

password

reset password register

login

instructions privacy policy

LOG IN

- OPEN THE ilektro APP, WAIT A MOMENT FOR THE ilektro APP TO INITIATE AND THEN IT WILL ASK YOU TO CREATE AN ACCOUNT OR LOG IN TO YOUR EXISTING ACCOUNT.

- REGISTER WITH YOUR EMAIL ID OR MOBILE PHONE NUMBER AS THE USERNAME.
- PUT ANY 6 TO 20 DIGIT NUMBERS AS PASSWORD.
- AGREE TO THE TERMS AND CONDITIONS.
- DURING THE PROCESS YOU MAY BE ASKED TO ALLOW THE APP TO KNOW YOUR LOCATION. THIS IS A REQUIREMENT OF THE DEVICE. THE APP WILL ONLY WORK IF YOU ALLOW THIS. THE APP DOES NOT USE THIS INFORMATION IN ANY WAY.

Register

username please entre username

password please entre password

confirm please confirm password

ok

- YOU CAN ALSO RESET YOUR PASSWORD IN THIS INTERFACE

Reset Password

username please entre username

password please entre password

confirm please confirm password

ok

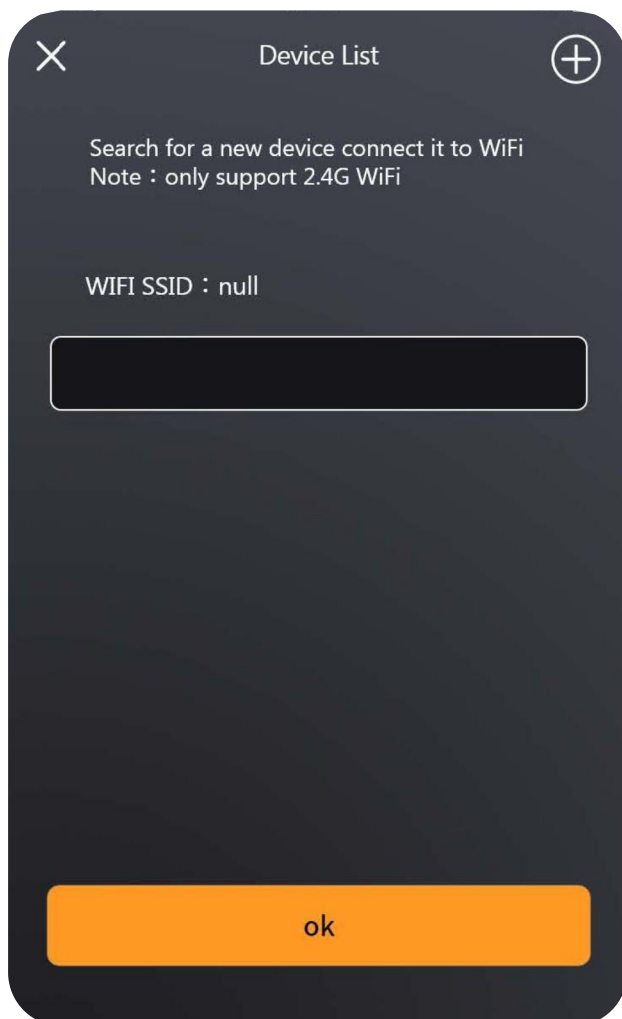
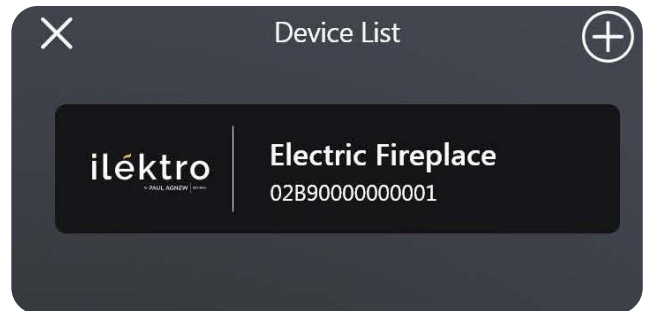
HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

CONNECTING

- AIM THE REMOTE CONTROL AT THE FIREPLACE, PRESS AND HOLD THE POWER SWITCH BUTTON FOR 5 SECONDS. THE FIREPLACE WILL DISPLAY "P0".
- FIRST CONNECTION SHOULD TURN ON BLUETOOTH. DO NOT CONNECT THE PHONE TO OTHER BLUETOOTH DEVICES.
- ADD THE DEVICE BY PRESSING THE "+". THEN ENTER THE WIFI PASSWORD FOR CONNECTING (NOTE: THE PHONE CAN ONLY CONNECT TO 2.4GHz WIFI AT THAT TIME)

CONNECTING SUCCESSFULLY

THE FIREPLACE WILL DISPLAY "P4" AFTER YOUR FIREPLACE WELL CONNECTED. THE NAME OF THE FIREPLACE APPEARS ON THE PHONE. CLICK THE NAME OF THE ELCTRIC FIREPLACE TO ENTER THE OPERATION INTERFACE.



HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

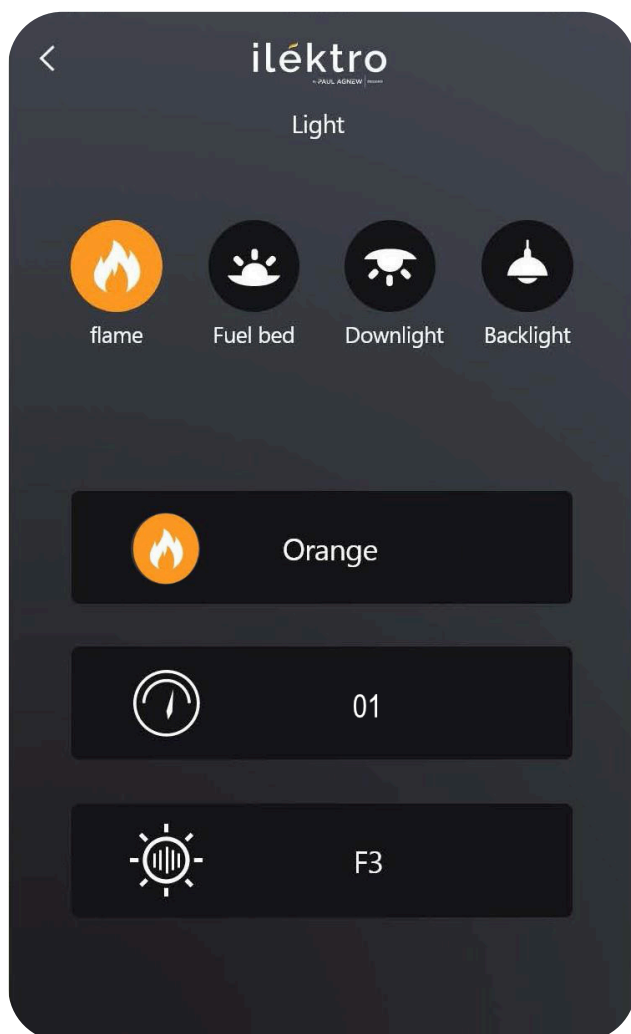
CONNECTING FAILURE

- PLEASE REPEAT FROM STEP 1 TO STEP 4

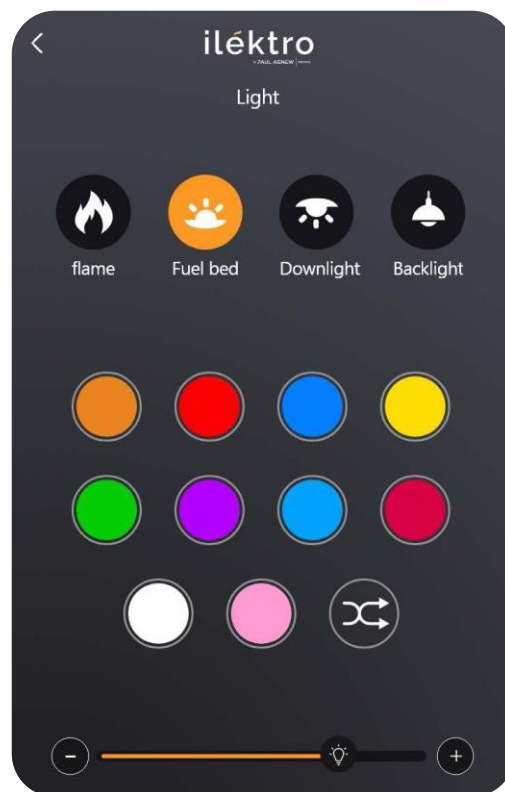
FUNCTIONS

LIGHT FUNCTIONS

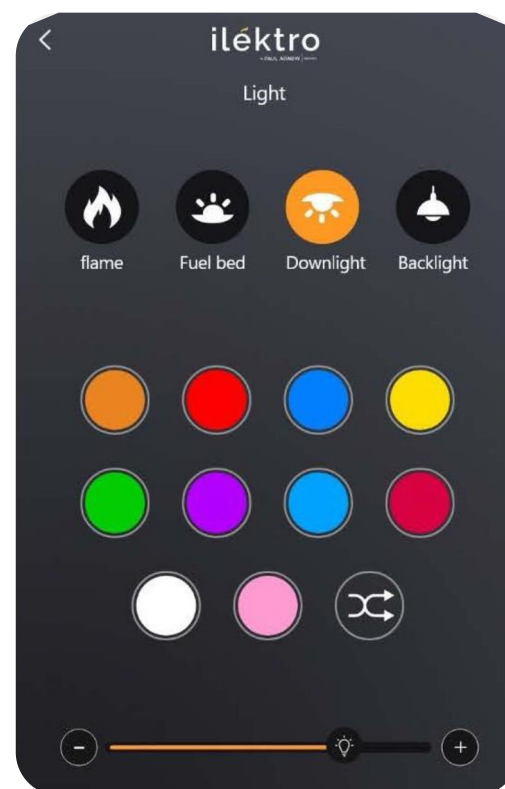
- YOU CAN CHANGE THE COLOUR AND BRIGHTNESS OF THE FLAME.



- YOU CAN CHANGE THE COLOUR OF FUEL BED.



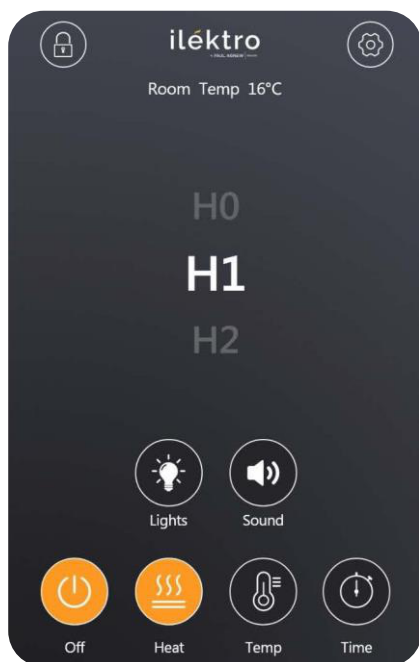
- YOU CAN CHANGE THE COLOUR OF THE DOWNLIGHT.



HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

HEAT FUNCTION

- CHOOSE FOR H1: 1KW OF HEAT OR H2: 2KW OF HEAT (H0: 0KW)



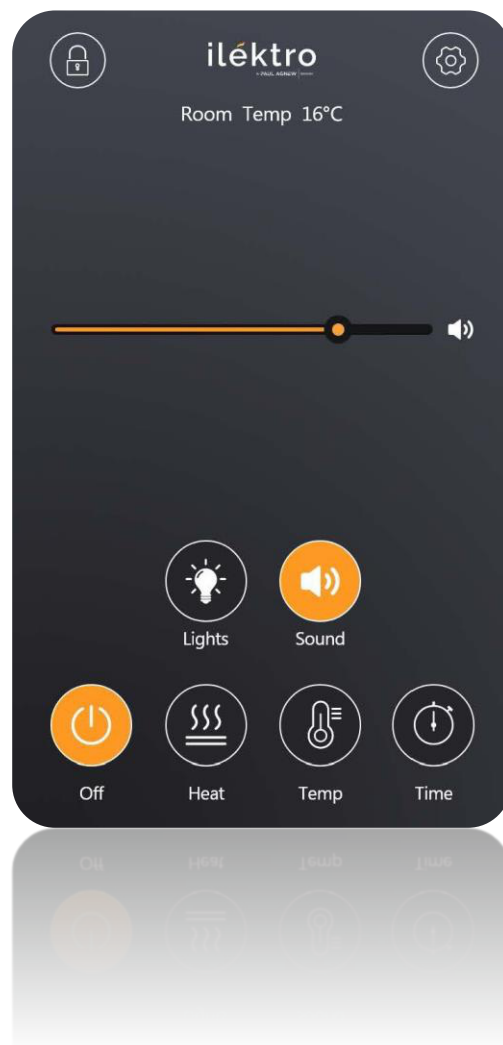
TEMPERATURE FUNCTION

- YOU CAN SET THE TARGET TEMPERATURE; THE FIRE WILL AUTOMATICALLY CONTROL ITS HEATER TO WARM YOUR ROOM TO THAT TEMPERATURE AND MAINTAIN IT AROUND THAT TEMPERATURE.



SOUND FUNCTION

- YOU CAN ADJUST THE VOLUME OF FIRE WOOD CRACKLING THROUGH THIS FUNCTION

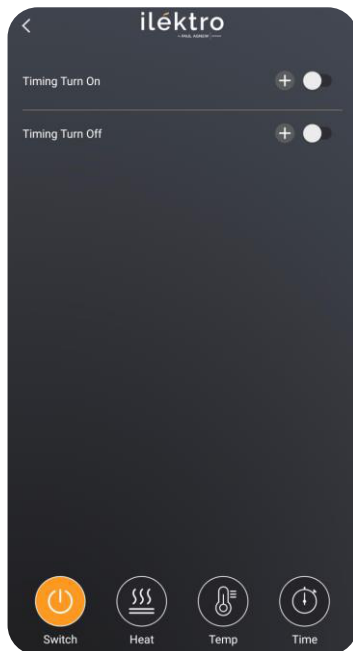


- ❖ YOUR APP WILL AUTOMATICALLY TAKE THE DAY AND TIME FROM YOUR PHONE OR TABLET. IF YOU ARE SETTING YOUR FIRE UP IN A DIFFERENT TIME ZONE TO THE ONE YOUR PHONE OR TABLET WAS SET UP IN, THEN FIRST SELECT "DATE & TIME" FROM THE SETTINGS MENU AND CHOOSE THE TIME ZONE YOUR FIRE IS LOCATED IN.

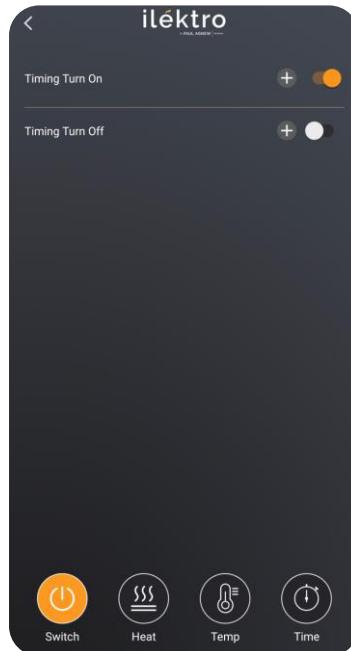
NOW SELECT "7-DAY PROGRAMME" FROM THE SETTINGS MENU AND PROCEED AS FOLLOWS:

- TURN ON THE "USE 7-DAY PROGRAMME".
 - SELECT WHETHER YOU WISH TO CONTROL THE FLAME PICTURE ONLY OR THE FLAME PICTURE AND THE HEATING TOGETHER.
 - SELECT THE DAYS YOU WISH TO CONTROL. THERE ARE "BULK" OPTIONS OF "WEEKDAYS", "WEEKENDS" OR "EVERYDAY" OR YOU MAY WISH TO SET EACH DAY SEPARATELY BY SIMPLY SELECTING THE INITIAL LETTER OF THE DAY YOU WISH TO SET.
 - NOW SET THE TIMES AT WHICH YOU WOULD LIKE YOUR FIRE TO OPERATE. ON/OFF FOR "PERIOD 1" BY TOUCHING THE "TIME ON" AND "TIME OFF" BOXES IN TURN.
 - SET THE TARGET TEMPERATURE YOU WOULD LIKE YOUR FIRE TO HEAT THE ROOM TO. THIS OPTION WILL NOT APPEAR IF YOU HAVE ELECTED TO CONTROL THE FLAME PICTURE ONLY AT B ABOVE.
 - IF YOU WOULD LIKE TO CONTROL YOUR FIRE FOR A SECOND PERIOD ON THE SAME DAY(S) THEN FOLLOW THE SAME PROCESS FOR "PERIOD 2".
 - IT IS ESSENTIAL TO TOUCH THE "CONFIRM" BUTTON AT THE BOTTOM OF THIS SCREEN TO SET THE PROGRAMME.**
- ❖ YOU WILL NOTICE THAT ANY SCREEN YOU NAVIGATE TO ONCE YOU HAVE SET THE 7-DAY PROGRAMMER WILL HAVE THE ILLUMINATED CALENDAR ICON AT THE TOP RIGHT-HAND SIDE OF EACH SCREEN. THIS IS A QUICK REFERENCE FOR YOU TO CHECK IF YOUR FIRE HAS THE 7-DAY PROGRAMME SET OR NOT. YOU CAN TOUCH THE CALENDAR ICON TO NAVIGATE QUICKLY TO THE 7-DAY TIMER SCREEN.
 - ❖ TO CANCEL THE 7-DAY PROGRAMMER, TURN OFF THE "USE 7-DAY PROGRAMME" SWITCH AND PRESS THE "CONFIRM" BUTTON. YOUR PREVIOUS SETTINGS WILL BE RETAINED IN CASE YOU WOULD LIKE TO TURN THE 7-DAY PROGRAMMER BACK ON AT SOME FUTURE STAGE.
 - ❖ TO REVIEW YOUR SETTINGS, RETURN TO THE 7-DAY PROGRAMME SCREEN AND TOUCH EACH DAY IN TURN AND REVIEW THE SETTINGS FOR EACH DAY ONE-AT-A-TIME. YOU MAY REVIEW ONE DAY'S SETTING AT TIME ALLOWING YOU TO MAKE FINE ADJUSTMENTS TO EACH DAY AS YOU REQUIRE.
 - ❖ IF YOU DO MAKE ADJUSTMENTS, PLEASE ENSURE THAT YOU "CONFIRM" YOUR NEW SETTINGS BEFORE EXITING THIS SCREEN.

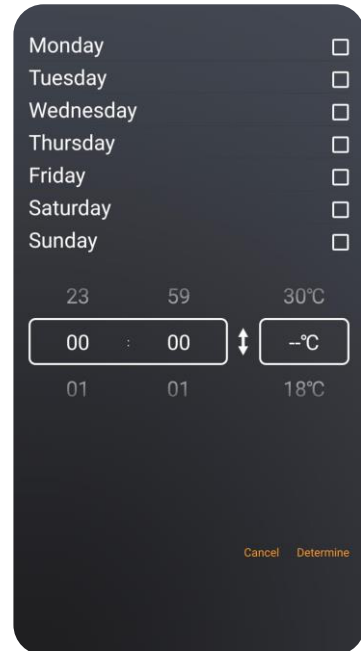
STEP: 01



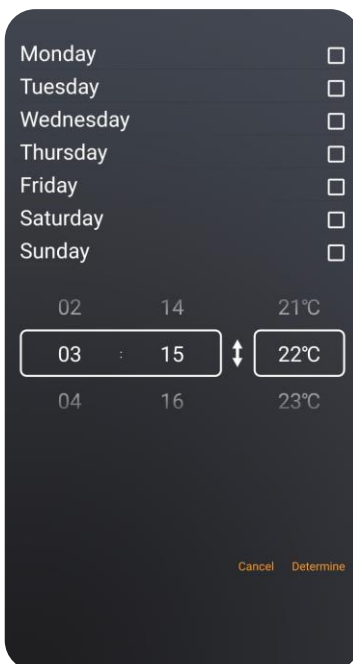
STEP: 02



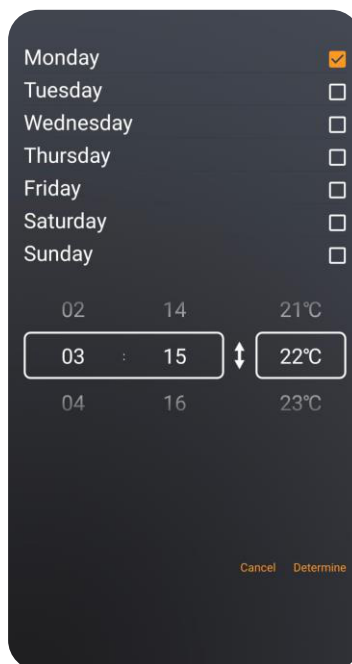
STEP: 03



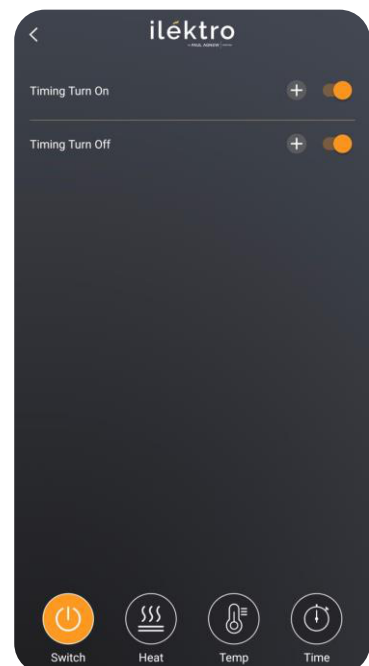
STEP: 04



STEP: 05



STEP: 06



STEP: 07

Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday

☐
☐
☐
☐
☐
☐
☐

23

59

00

:

00

↑

↓

01

01

Cancel

Determine

STEP: 08

Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday

☐
☒
☐
☐
☐
☐
☐

05

59

06

:

00

↑

↓

07

01

Cancel

Determine

STEP: 09

iléktró

Timing Turn On

+

○

Monday

Time:00:00

Temperature: -°C

Timing Turn Off

+

○

Switch

Heat

Temp

Time

HOW TO USE YOUR APPLIANCE

3. REMOTE CONTROL BUTTONS AND DISPLAY



NOTE ON TOPLIGHT AND FLAME LIGHT SETTINGS

PLEASE BE AWARE THAT WHEN THE TOPLIGHT AND FLAME LIGHT SETTINGS ARE SET TO L0/F0 (LIGHT OFF MODE), THE COLORS CANNOT BE CHANGED. THIS IS THE INTENDED BEHAVIOR WHEN THE LIGHTS ARE TURNED OFF. IF YOU NEED TO CHANGE THE COLORS, PLEASE ENSURE THAT THE LIGHTS ARE SET TO AN ACTIVE MODE (L1-L5/F1-F5).

1. POWER SWITCH

ON/OFF THE POWER

2. FLAME BRIGHTNESS

FIVE FLAME BRIGHTNESS SETTINGS: F5-F4-F3-F2-F1-F0
F0- FLAME OFF

3. COLOUR OF FLAME

ORANGE; RED; YELLOW; ORANGE-YELLOW; RED-YELLOW.

4. BRIGHTNESS OF TOPLIGHT

L5-L4-L3-L2-L1-L0, L5 IS THE BRIGHTEST, L0 TURN OFF THE TOPLIGHT

5. COLOUR OF TOPLIGHT

TEN COLOURS OF TOPLIGHT SETTINGS: 01 ORANGE, 02 RED, 03 BLUE, 04 PURPLE RED, 05 GREEN, 06 PURPLE, 07 SKY BLUE, 08 CARMINE, 09 WHITE, 10 PINK, 11 ALL COLOUR CYCLE

6. BRIGHTNESS OF FUEL BED

FIVE FUEL BED BRIGHTNESS SETTINGS: F5-F4-F3-F2-F1, F5 IS THE BRIGHTEST, F1 TURN ON THE PULSATING FUNCTION

7. FUEL BED COLOUR

TEN COLOURS OF FUEL BED SETTINGS: 01 ORANGE, 02 RED, 03 BLUE, 04 YELLOW, 05 GREEN, 06 PURPLE, 07 SKY BLUE, 08 CARMINE, 09 WHITE, 10 PINK, 11 ALL COLOUR CYCLE

8. SOUND SETTINGS

3 SOUND SETTINGS: 0 OFF THE SOUND, 1 LOW SOUND, 2 LOUD SOUND

9. SPEED OF FLAME

3 FLAME SPEED SETTINGS: 1 LOW SPEED, 2 INTERMEDIATE SPEED, 3 HIGH SPEED

10. HEATING

H0 HEATING OFF, H1 LOW HEATING, H2 HEATING HIGH. INHIBITION OF HEAT FUNCTION: LONG PRESS THE HEATING BUTTON FOR 5 SECONDS, DISPLAY L0, THE PRODUCT CANNOT BE HEATED AT THIS TIME, HEATING AND TEMPERATURE SETTINGS ARE INVALID, LONG PRESS THE HOT KEY FOR 5 SECONDS OR TURN OFF THE POWER TO TURN OFF AND REMOVE THE INHIBITION OF HEAT FUNCTION.

11. TIMING

POWER OFF FOR 30 MINUTES TO 8 HOURS

30-1H-2H-3H-4H-5H-6H-7H-8H-00 00

IS A TIMED SHUTDOWN

12. TEMPERATURE SETTINGS

18 °, 19 °, 20 °, 21 °, 22 °, 23 °, 24 °, 25 °, 26 °, 27 °, 28 °, 29 °, 30 °, C. C IS SET FOR THE SHUTDOWN TEMPERATURE.

HOW TO USE YOUR APPLIANCE

4. OPERATING INSTRUCTIONS

THERMAL SAFETY CUT OUT

IF THE SAFETY CUT OUT FOR THE HEATER TRIPS THE APPLIANCE HAS OVERHEATED. IF THIS HAPPENS:

- SWITCH OFF THE DEVICE FROM THE ISOLATION SWITCH AND ALLOW IT TO COOL DOWN FOR A MINIMUM OF 2 HOURS
- CHECK THE HEATER OUTLET VENTS FOR ANY OBSTRUCTION AND CLEAR IF NECESSARY. SEE MAINTENANCE SECTION FOR GUIDANCE
- PLUG IN THE APPLIANCE AND SWITCH IT ON. THE CUT OUT WILL RESET AND THE APPLIANCE SHOULD FUNCTION NORMALLY.
- IF THE APPLIANCE CONTINUES TO NOT FUNCTION CORRECTLY, CONTACT THE RETAILER OR PLACE OF PURCHASE.

HOW TO USE YOUR APPLIANCE

5. MAINTENANCE AND CARE

THE AIR INLET GRILLES ON THE TOPSIDE AND BACK OF THE APPLIANCE SHOULD BE UNOBSTRUCTED. FREE AIR NEEDS TO CIRCULATE IN THIS AREA.

ALWAYS SWITCH OFF THE APPLIANCE FROM THE ISOLATION SWITCH BEFORE CLEANING OR UNDERTAKING AND MAINTENANCE.

GENERAL CLEANING

- ONLY CLEAN THE GLASS WHEN ITS COLD
- DO NOT USE ABRASIVE CLEANERS ON ANY PART OF THE APPLIANCE
- USE A LINT FREE CLOTH TO WIPE ANY SURFACES
- DO NOT SPRAY CLEANER INTO THE APPLIANCE

CLEANING THE FUEL BED

TO ACCESS THE FUEL EFFECT IT WILL BE NECESSARY TO REMOVE THE FRONT GLASS VIEWING PANEL, SEE SERVICING SECTION

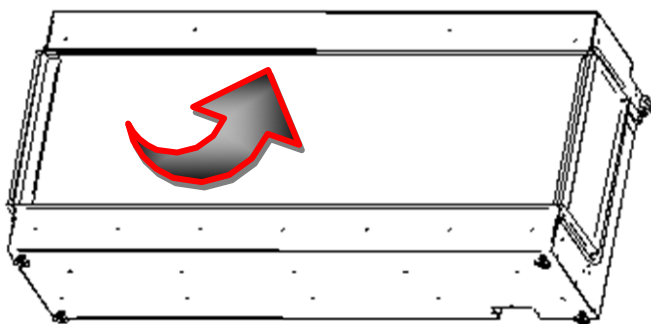
- ENSURE THE APPLIANCE IS SWITCHED OFF AT ISOLATION SWITCH.
- REMOVE THE LOGS AND DUST CLEAN. DO NOT WET THE LOGS.
- USE A LINT FREE DUSTER.
- LIFT ALL FUEL MEDIUM OUT OF THE FIRE AND WIPE FUEL BED DOWN.
- ENSURE NO MOISTURE REMAINS BEFORE RETURNING THE LOGS INTO POSITION. SEE LOG INSTALLATION PROCESS.
- CAUTION: REPLACE FRONT TRIM WHILE REMOVING LOGS AND FUEL MATERIAL TO ENSURE PIECES DO NOT FALL INTO THE APPLIANCE
- REPLACE THE GLASS AND TRIM AS DESCRIBED IN THE SERVICING INSTRUCTION SECTION.

HOW TO USE YOUR APPLIANCE

5. MAINTENANCE AND CARE

CLEANING THE OUTLETS

- ENSURE THE APPLIANCE IS SWITCHED OFF AT THE ISOLATION SWITCH
- CLEAN THE AIR OUTLET GRILLES REGULARLY WITH A SOFT CLOTH OR THE NOZZLE OF A VACUUM CLEANER



- DUST BUILD-UP CAN INHIBIT EFFICIENT PERFORMANCE OF THE FAN AND LEAD TO THE SAFETY CUT-OUT OPERATING.
- KEEP THE AREA AROUND THE APPLIANCE CLEAN AND FREE OF FLUFF, DUST OR PET HAIR.
- IN PARTICULAR, BUILD-UP OF DUST ETC. CAN OCCUR AROUND THE HEATER VENT AREA. TAKE PARTICULAR CARE TO KEEP THIS AREA FREE FROM SUCH PARTICLES ON A REGULAR BASIS TO PREVENT BUILD-UP.

BATTERY REPLACEMENT

WHEN THE REMOTE BATTERIES IS LOW IT MUST BE CHANGED IMMEDIATELY. INSTALL CORRECT REPLACEMENTS AND DISPOSE OF THE OLD BATTERIES CAREFULLY.

BATTERY REPLACEMENT REMOTE CONTROL

BATTERY INFORMATION - SEE FIG. 35

1. SLIDE OPEN THE BATTERY COVER ON THE BACK OF THE REMOTE CONTROL
2. INSTALL AAA BATTERIES INTO THE REMOTE CONTROL
3. REPLACE THE BATTERY COVER



Fig.35

DISCARD LEAKY BATTERIES

DISPOSE OF BATTERIES IN THE PROPER MANNER ACCORDING TO LOCAL REGULATIONS.

ANY BATTERY MAY LEAK ELECTROLYTE IF MIXED WITH A DIFFERENT BATTERY TYPE, IF INSERTED INCORRECTLY, IF ALL THE BATTERIES ARE NOT REPLACED AT THE SAME TIME, IF DISPOSED OF IN A FIRE, OR IF AN ATTEMPT IS MADE TO CHARGE A BATTERY NOT INTENDED TO BE RECHARGED.

HOW TO INSTALL YOUR APPLIANCE

6. TECHNICAL SPECIFICATION

MODEL		950 A	950 LT	950 L	1250 L	1650 L	2000 L	2600 L
WEIGHT KG		43	31	36	56	76	81	121
VOLTAGE		230V 50HZ	230V 50HZ	230V 50HZ	230V 50HZ	230V 50HZ	230V 50HZ	230V 50HZ
BATTERY HANDSET		12V MN 21/23	12V MN 21/24	12V MN 21/25	12V MN 21/26	12V MN 21/27	12V MN 21/28	12V MN 21/28
TRANSMITTER ELECTRICAL POWER CONSUMPTION	FLAME PICTURE ONLY	12W	11W	12W	15W	22W	30W	40W
	HEATING ON	2000 WATT	1400WATT	2000 WATT	2000 WATT	2000 WATT	2000 WATT	2000 WATT
SUPPLY CORD	UK	BS1363 UK13A	BS1363 UK13A	BS1363 UK13A	BS1363 UK13A	BS1363 UK13A	BS1363 UK13A	BS1363 UK13A
	AUSTRALIAN	AS/NZS3112	AS/NZS3112	AS/NZS3112	AS/NZS3112	AS/NZS3112	AS/NZS3112	AS/NZS3112
	EUROPEAN	VDE 0620	VDE 0620	VDE 0620	VDE 0620	VDE 0620	VDE 0620	VDE 0620

NOTE:

WEIGHTS UNIT ONLY NOT INCLUDING PACKAGING
SUITE APPLIANCE (S) WEIGHTS ARE NOT INCLUDING WOODEN SURROUND

THIS APPLIANCE MUST BE EARTHED

THIS APPLIANCE HAS BEEN CERTIFIED FOR USE IN COUNTRIES OTHER THAN THOSE STATED. TO INSTALL THIS APPLIANCE IN THESE COUNTRIES, IT IS ESSENTIAL TO OBTAIN THE TRANSLATED INSTRUCTIONS AND IN SOME CASES THE APPLIANCE WILL REQUIRE MODIFICATION. CONTACT YOUR RETAILER FOR FURTHER INFORMATION.

FOR PRODUCT DIMENSIONS AND INSTALLATION GUIDES FOR BUILDING YOU APPLIANCE INTO A LOCATION, PLEASE GO TO WEBSITE: PAULAGNEWDESIGNS.COM.AU. TO DOWNLOAD THE SPEC SHEET FOR YOUR APPLIANCE

HOW TO INSTALL YOUR APPLIANCE

7. GENERAL INSTALLATION

NOTE: INSTALLATION SHOULD BE CARRIED OUT BY A TRAINED INSTALLATION TECHNICIAN. **IF THE PRODUCT IS INSTALLED INCORRECTLY YOUR WARRANTY MAY BE INVALID.**

IT IS VERY IMPORTANT THAT THE AIR INLET GRILLES ON THE TOPSIDE AND BACK OF THE APPLIANCE ARE UNOBSTRUCTED AND ADEQUATE SPACE IS LEFT TO ALLOW FREE CIRCULATION OF AIR AROUND THIS AREA.

TOOLS REQUIRED

A SCREWDRIVER, SPIRIT LEVEL, SPANNER M5 8mm, M4 7mm AND DRILL MAY BE NEEDED.

UNPACKING THE FIREPLACE

WARNING! DO NOT USE THIS APPLIANCE IF ANY PART HAS BEEN EXPOSED TO WATER. IMMEDIATELY CALL A QUALIFIED SERVICE TECHNICIAN TO INSPECT AND TO REPLACE ANY PART OF THE ELECTRICAL SYSTEM IF NECESSARY.

- CAREFULLY UNPACK THE APPLIANCE. TAKE CARE NOT TO DAMAGE THE SURFACE OF THE APPLIANCE OR THE INSTALLATION AREA. KEEP PLASTIC WRAPPING AWAY FROM CHILDREN. BE RESPONSIBLE WHEN HANDLING THE PACKING MATERIALS.
- CHECK ALL PARTS AND ACCESSORIES ARE REMOVED BEFORE DISPOSING OF ANY PACKAGING.
- IF NECESSARY, KEEP THE ORIGINAL PACKAGING FOR FUTURE TRANSPORT AND/OR STORAGE.

FITTING THE APPLIANCE

TAKE CARE WHEN LIFTING THE APPLIANCE, OBTAIN ASSISTANCE IF REQUIRED AND ALWAYS FOLLOW SAFE MANUAL HANDLING TECHNIQUES.

WHEN IN DOUBT CONSULT YOUR RETAILER OR SUITABLY QUALIFIED PERSON.

INSTALLATION OPTIONS

MODELS 950 A ASPECT MODELS CAN BE INSTALLED WITH A SURROUND OR MANTEL

PLEASE DISCUSS THIS WITH YOUR RETAILER

MODELS 1250L 1650L 2000L LANDSCAPE MODELS SHOULD BE INSTALLED AS PER THE INSTALLATION SPECIFICATION SHEET.

IF YOU ARE IN DOUBT WHICH INSTALLATION OPTION IS RIGHT FOR YOU CONTACT YOUR RETAILER.

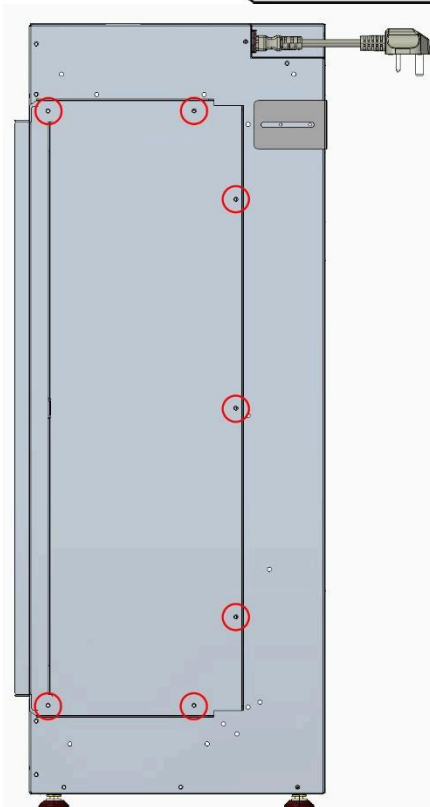
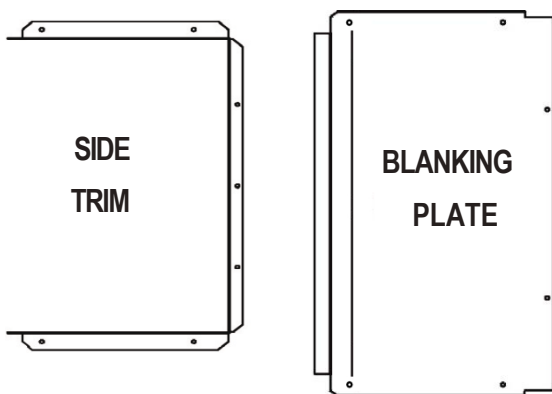
HOW TO INSTALL YOUR APPLIANCE

8. CONFIGURING YOUR WINDOW

THE CONFIGURATION OF THE APPLIANCE MUST BE COMPLETED BY A QUALIFIED INSTALLATION TECHNICIAN.

THE APPLIANCE COMES FITTED WITH BOTH A BLANKING PLATE AND A SIDE TRIM.

BY USING A COMBINATION OF THESE PARTS, THE APPLIANCE CAN BE CONFIGURED TO ANY GLASS ARRANGEMENT



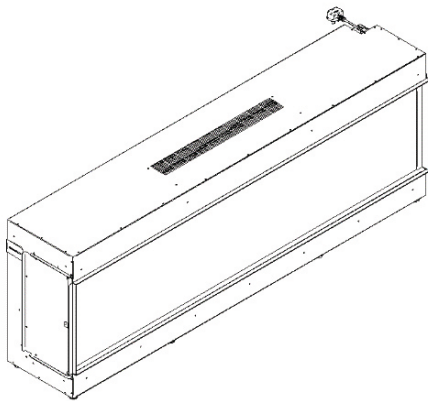
LOCATE THE BLANKING PLATE MOUNTING SCREWS ON EITHER SIDE OF THE APPLIANCE. AS SHOW ON THE IMAGE BELOW.

- REMOVE THE 7 SCREWS USING THE CORRECT SCREWDRIVER.
- RETAIN THE SCREWS FOR RE-ASSEMBLY.
- IF YOU ARE BUILDING THE APPLIANCE AS A BAY WINDOW. REMOVE BOTH THE BLANKING PLATE AND THE SIDE TRIM. REPLACE JUST THE BLANKING PLATE USING THE ORIGINAL SCREWS INTO THE ORIGINAL MOUNTING HOLES. X6
- IF THE APPLIANCE IS BEING CONFIGURED AS A LEFT HAND, RIGHT HAND OR FRONT GLASS ONLY. REMOVE THE SIDE TRIM FROM THE BLANKING PLATE AND REPLACE THE SCREWS LEAVING THE BLANKING PLATE ON THE CHOSEN SIDE.

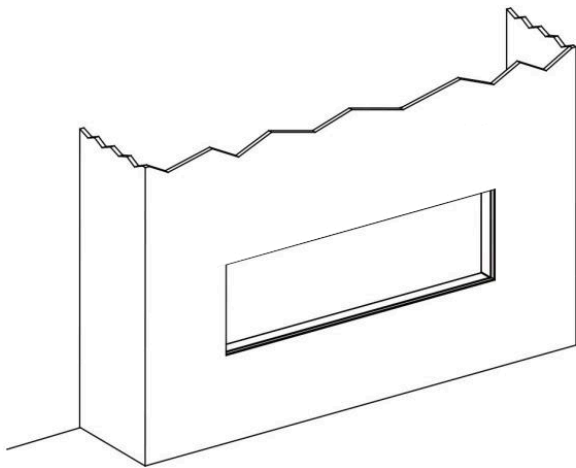
CONVERSION OPTIONS AS FOLLOWS:

- **OPTION 1 - GF VERSION:** HEATER UNIT WITH 2 BLANKING PLATES
- **OPTION 2 - GF2L VERSION:** HEATER UNIT WITH 1 BLANKING PLATE AND 1 SIDE TRIM
- **OPTION 3 - GF2R VERSION:** HEATER UNIT WITH 1 BLANKING PLATE AND 1 SIDE TRIM
- **OPTION 4 - GF3 VERSION:** HEATER UNIT WITH 2 SIDE TRIMS

**OPTION 1 - GF VERSION
(BLANKING PLATES ONLY)**

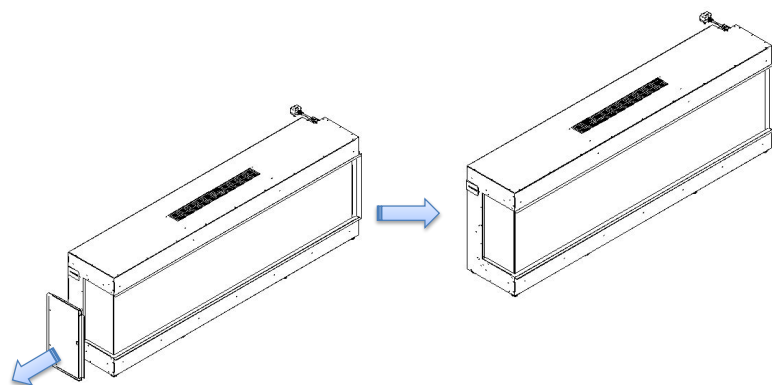


**OPTION 1 -GF AFTER INSTALLATION
(REFERENCE ONLY)**

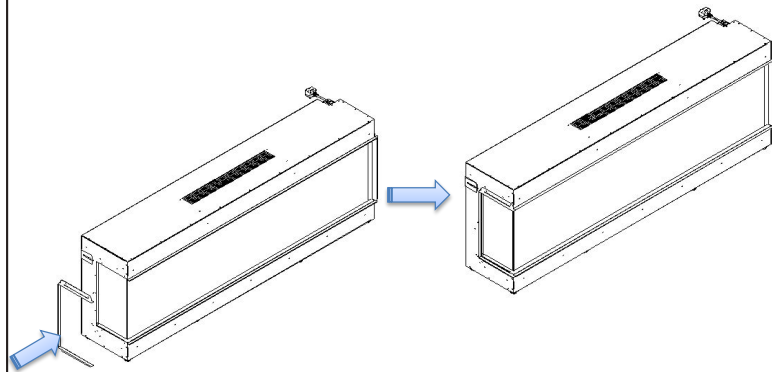


**CONVERSION OPTION 2 & 3 - GF2L & GF2R
(1 BLANKING PLATE & 1 SIDE TRIM)**

STEP 1

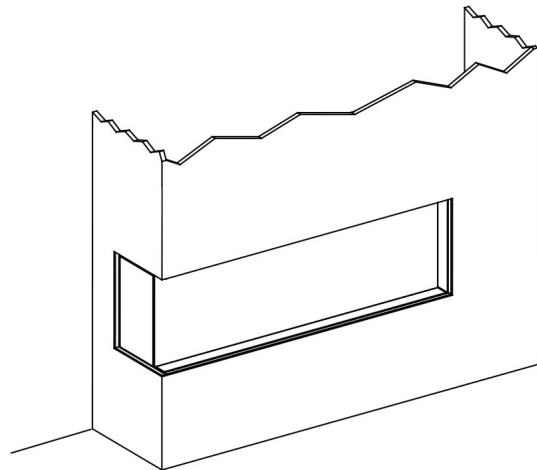


STEP 2

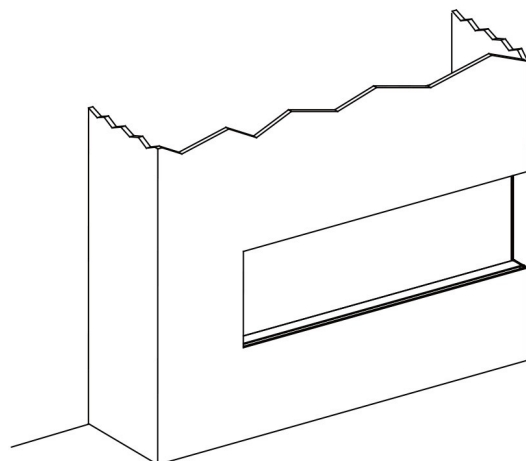


**OPTION 2 - GF2L AFTER INSTALLATION
(REFERENCE ONLY)**

Note: Black film to be removed from the side glass (See through side) Example: only on the left side glass in GF2L. Refer **page 21** for more details.

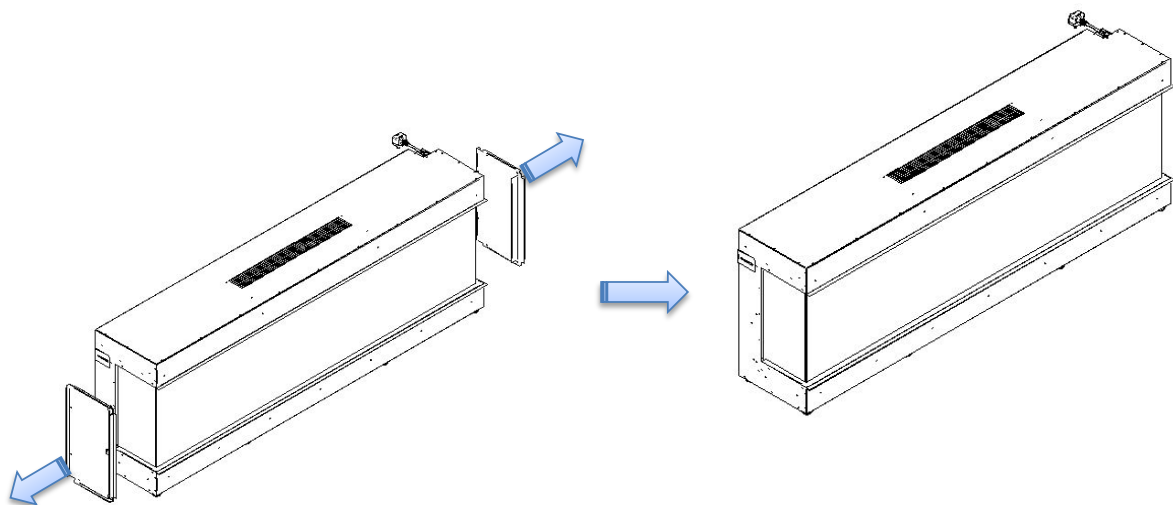


**OPTION 3 - GF2R AFTER INSTALLATION
(REFERENCE ONLY)**

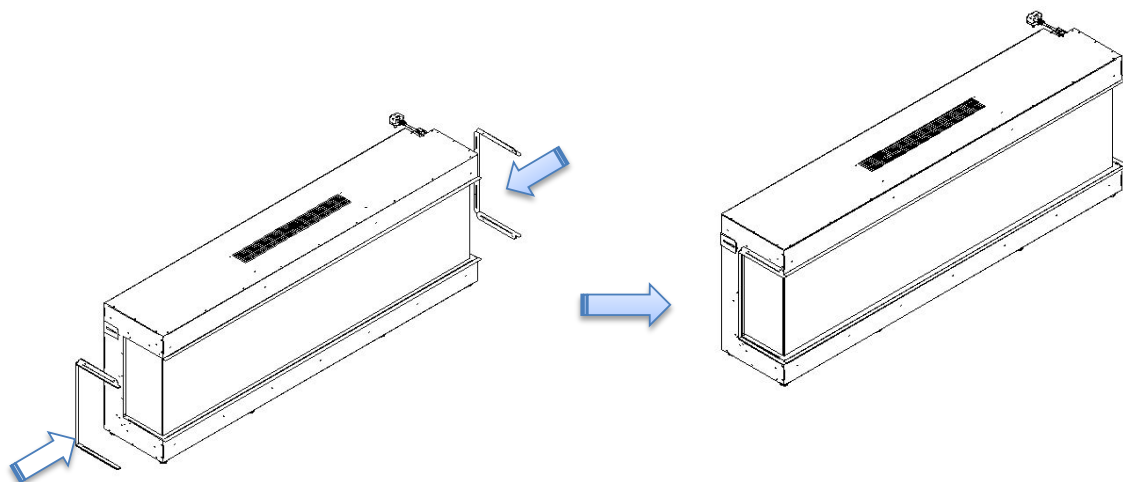


CONVERSION OPTION 4 - GF3 (SIDE TRIMS ONLY)

STEP 1

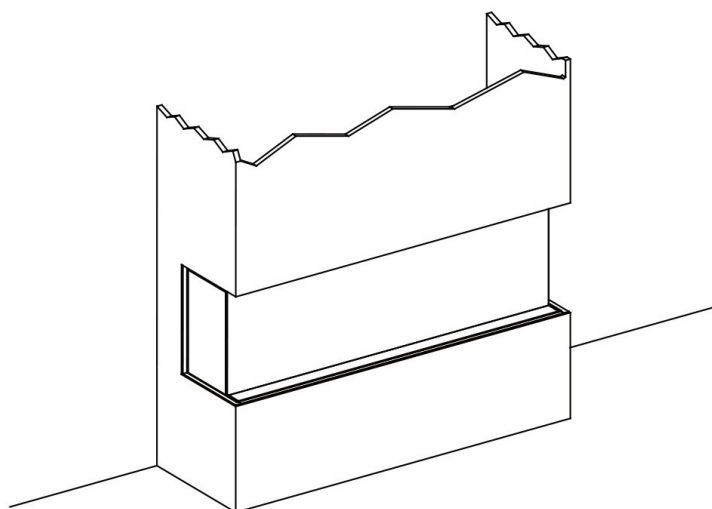


STEP 2



OPTION 4 - GF3 AFTER INSTALLATION (REFERENCE ONLY)

Note: Black film to be removed from the side glass (See through sides).
Refer [page 21](#) for more details.



HOW TO REMOVE BLACK FLIM
FROM SIDE GLASS

THE CONFIGURATION OF
THE APPLIANCE MUST BE
COMPLETED BY A QUALIFIED
INSTALLATION TECHNICIAN.

THE APPLIANCE SIDE GLASSES COMES WITH
PEAL OFF BLACK FLIM.

TO GIVE BETTER REFLECTION OF THE
FLAME ON THE SIDES.

ADVISED TO BE ON BOTH SIDE GLASS FOR
GLASS FRONTED VERISON (GF), WHILE ON
RIGHT SIDE ONLY IN GF2R VERSION AND
ONLY LEFT SIDE IN GF2L VERSION.

HOW TO INSTALL YOUR APPLIANCE

9. INSTALLATION

POSITIONING YOUR APPLIANCE

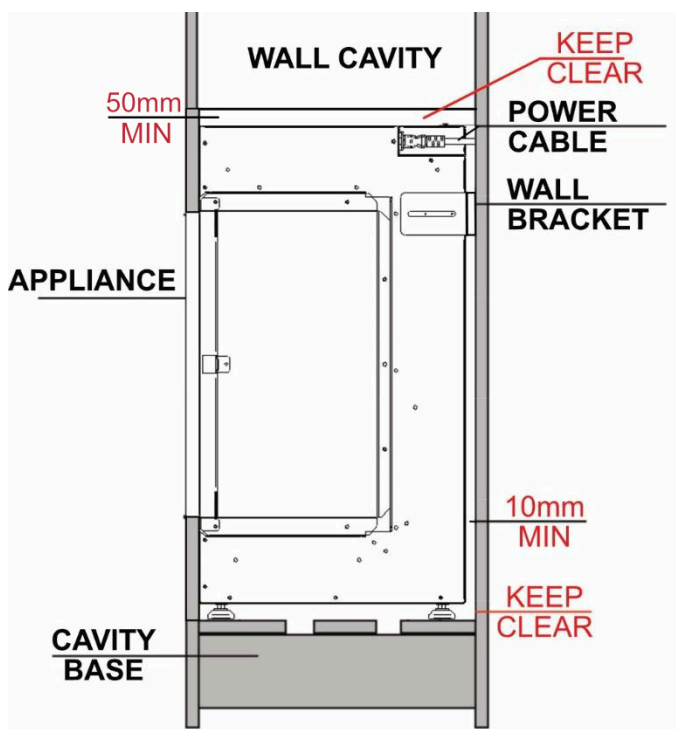
- YOUR NEW APPLIANCE MAY BE INSTALLED VIRTUALLY ANYWHERE IN YOUR HOME. HOWEVER, WHEN CHOOSING A LOCATION ENSURE THAT THE GENERAL INSTRUCTIONS ARE FOLLOWED.
- THE POSITIONING OF THE APPLIANCE SHOULD IDEALLY BE FITTED INTO/ ONTO A FLAT WALL OF BLOCK/BRICK CONSTRUCTION OR AN INTERNAL WOODEN FRAME PLASTER BOARD WALL. NO FIXINGS ARE PROVIDED WITH YOUR APPLIANCE. PLEASE SEEK ADVICE FROM YOUR RETAILER REGARDING FIXING METHODS, BASED ON YOUR CHOSEN INSTALLATION POSITION AND YOUR WALL MATERIAL.
- ALWAYS ENSURE THE APPLIANCE IS ADEQUATELY SUPPORTED AND SITS ON A FIRM STRUCTURE WHEN MOUNTING ABOVE FLOOR LEVEL.
- IF THE POWER CORD IS DAMAGED, IT MUST BE REPAIRED BY THE MANUFACTURER, ITS AUTHORIZED SERVICE CENTRE OR PROFESSIONAL PERSON.
- ENSURE THAT CURTAINS AND FURNITURE ARE NOT POSITIONED CLOSE TO THE CHOSEN POSITION, AS THIS WOULD CREATE A POTENTIAL FIRE HAZARD OR BLOCK THE HEATER OUTLET DUCTS. FOR BEST RESULTS, INSTALL OUT OF DIRECT SUNLIGHT.
- THE APPLIANCE SHOULD IDEALLY BE LOCATED CLOSE TO A SUITABLE MAINS SOCKET TO ENABLE CONNECTION. THE ELECTRICAL SOCKET MUST BE EASILY ACCESSIBLE TO ALLOW DISCONNECTION WHEN THE APPLIANCE IS FITTED.
- WARNING! IF THE ELECTRICAL SOCKET IS NOT ACCESSIBLE ONCE THE APPLIANCE HAS BEEN INSTALLED THEN A QUALIFIED ELECTRICIAN WILL NEED TO INSTALL AN ISOLATION SWITCH.
- WARNING! KEEP ANY FURNISHINGS OR COMBUSTIBLE MATERIALS AT LEAST 1m FROM THE FRONT OF THE ELECTRIC FIREPLACE.

HOW TO INSTALL YOUR APPLIANCE

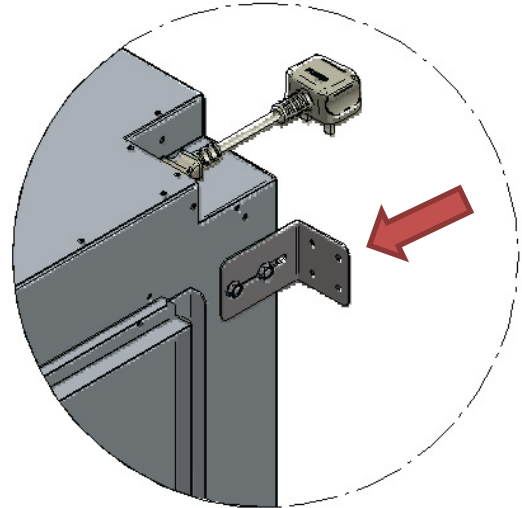
9. INSTALLATION

POSITIONING YOUR APPLIANCE

- DO NOT INSULATE OR PACK YOUR APPLIANCE INTO ITS LOCATION. FOR THE HEATER AND FLAME AFFECT TO FUNCTION IT REQUIRES CIRCULATION OF AIR
- THE APPLIANCE SHOULD BE LOCATED ON A FLAT FLOOR OR SURFACE.
- IF INSTALLED INSIDE A WALL CAVITY ENSURE THE BASE CONSTRUCTED FOR THE APPLIANCE IS LEVEL AND CLEAR OF OBJECTS TO ALLOW AIR FLOW
- IN ALL INSTALLATION SCENARIOS ENSURE THE WALL MOUNTING BRACKETS ARE USED TO SECURE THE APPLIANCE
- FOR VENTILATION AND NORMAL FUNCTION OF THE APPLIANCE ENSURE A 10mm MINIMUM GAP EXISTS BETWEEN THE BACK OF THE APPLIANCE AND THE WALL THE APPLIANCE IS FIXED TO.



- REMOVE THE WALL BRACKET SCREWS AND ROTATE THE BRACKET AND ROTATE AS SHOWN IN THE IMAGE BELOW
- REATTACH THE BRACKETS AS SHOWN SO THEY ARE FLAT AGAINST THE FIXING WALL AND ALIGN WITH THE MOUNT HOLES ON YOUR APPLIANCE. RETURN THE BRACKET SCREWS LOOSELY



- NOTE: NO FIXTURES ARE SUPPLIED TO SECURE THE APPLIANCE TO THE CHOSEN WALL. ENSURE AN APPROPRIATE FIXING METHOD IS USED DEPENDING ON THE CONSTRUCTION MATERIAL OF THE WALL.
- WHEN INSTALLING INTO A WALL CAVITY SPACE, A STUD WORK ENCLOSURE SHOULD BE BUILT TO HOUSE THE APPLIANCE. SEE FRAME OUT BUILD SHEET OR CONTACT THE RETAILER FOR FURTHER INFORMATION.
- FINISH THE ENCLOSURE IN THE CHOSEN MATERIAL ENSURING PANELS ARE PUSHED UP-TO THE EDGE FRAME LEAVING THE EDGE RETURNS VISIBLE.
- ENSURE THAT CURTAINS, FURNISHINGS AND COMBUSTIBLE MATERIALS ARE NOT POSITIONED CLOSER THAN 1 METRE TO THE HEATER AS THIS COULD CREATE A POTENTIAL FIRE HAZARD.
- IF YOUR APPLIANCE IS NOT LEVEL WHEN INSTALLED THE GLASS CORNER FIT WILL BE MISALIGNED.

10. SETTING THE FUEL BED

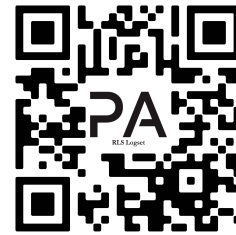
- INCLUSIONS:
CERAMIC LOG SETS
WHITE VERMICULITE
BLACK VERMICULITE
AMBER CRYSTALS
BLACK CRYSTALS
COALS CHIP
- CAUTION LOG SETS ARE DELICATE. TAKE CARE WHEN HANDLING.
- STEP 1: SPREAD AMBER CRYSTALS ON FUEL BED
- STEP 2: SPREAD VERMICULITES (WHITE & BLACK) EVENLY ACROSS THE FUEL BED SURFACE.
- STEP 3: POSITION CERAMIC LOG AS PER THE DIAGRAM AS SHOWN BELOW. RANDOMLY STACK AND OVERLAY LOGS AGAINST EACH OTHER.
- STEP 4: DISTRIBUTE THE BLACK CRYSTALS EVENLY ACROSS THE FUEL BED.
- STEP 5: DISTRIBUTE THE COALS CHIPS EVENLY ACROSS THE FUEL BED.

LOG SET OPTIONS

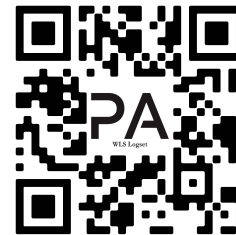
- OPTION 1: WOOD LOG SET (WLS)
- OPTION 2: RASIN LOG SET (RLS)

SCAN THE QR CODE

LOG ARRANGEMENTS FOR ILEKTRO UNITS
FOR RLS LOG SET



FOR WLS LOG SET



OPTION 1: WLS - 1650L LOG ARRANGEMENTS



OPTION 2: RLS - 1650L LOG ARRANGEMENTS



HOW TO INSTALL YOUR APPLIANCE

11. ELECTRICAL CONNECTION

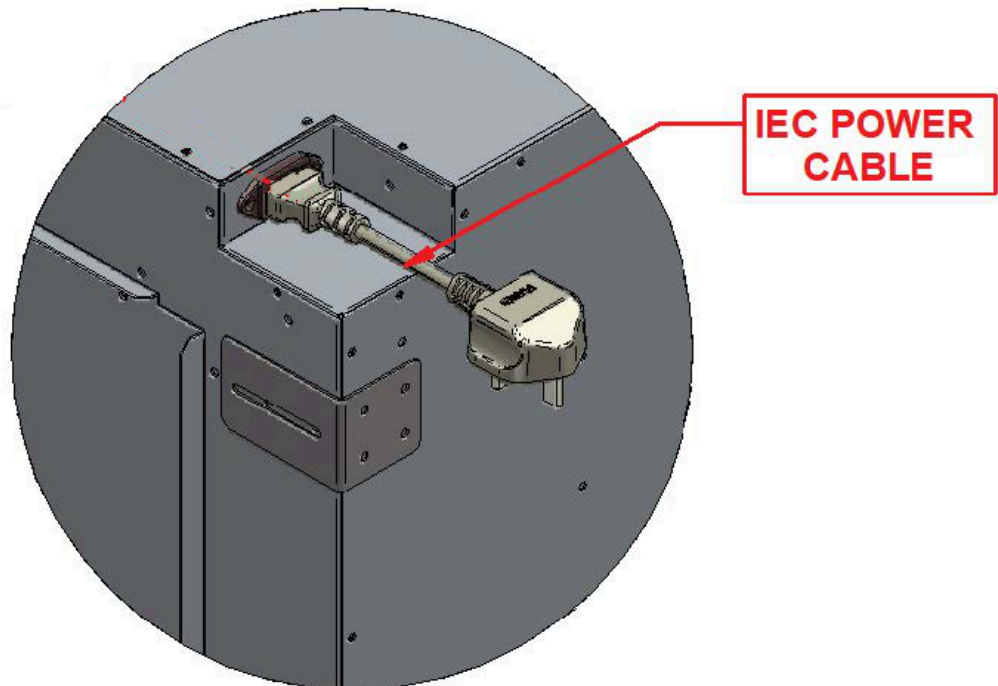
WARNING

ENSURE THE APPLIANCE IS FULLY ASSEMBLED AND THE FRONT GLASS WITH TRIM IS BACK IN THE APPLIANCE BEFORE THE APPLIANCE IS CONNECTED TO MAINS POWER

CONNECTING TO MAINS SUPPLY

- CHECK WHETHER THE MAINS SUPPLY CAN ACCOMMODATE THE ADDITIONAL LOAD OF 1000 OR 2000 WATT

- CONNECT THE POWER CABLE TO AN EARTHED SOCKET
- ONLY USE THE POWER CABLE PROVIDED WITH YOUR APPLIANCE AS IT WILL BE CORRECT FOR YOUR REGION



SERVICING INSTRUCTIONS

12. GENERAL INFORMATION

THIS APPLIANCE MUST ONLY BE SERVICED BY A SUITABLY QUALIFIED PERSON.

BEFORE UNDERTAKING ANY WORK ON THE APPLIANCE: SWITCH OFF THE APPLIANCE FROM THE ISOLATION SWITCH.

WAIT FOR AT LEAST 10 MINUTES UNTIL THE APPLIANCE HAS COOLED DOWN.

REMOTE HANDSET BATTERY REPLACEMENT
THE REMOTE-CONTROL HANDSET, USES 2 X AAA BATTERIES FOR POWER OPERATION, THESE WILL NEED REPLACING OVER A PERIOD OF TIME.

FOR REPLACEMENT:

- OPEN THE BATTERY COMPARTMENT COVER ON THE REAR OF THE HANDSET.
- REMOVE THE OLD BATTERIES AND REPLACE OBSERVING THE CORRECT POLARITY (+ & -) AS MARKED UPON THE BATTERIES AND
- HANDSET REMOTE CONTROL. REPLACE THE HANDSET COVER.

MAINTENANCE OF MOTORS

THE MOTORS USED ON THE FAN AND FLAME EFFECT ARE PRE-LUBRICATED FOR EXTENDED BEARING LIFE AND REQUIRE NO FURTHER LUBRICATION. HOWEVER, PERIODIC CLEANING/ VACUUM OF THE FAN/HEATER UNIT IS RECOMMENDED.

RESETTING THE THERMAL CUT OUT SWITCH

THE APPLIANCE IS FITTED WITH AN ELECTRONIC SAFETY CONTROL (E.S.). THIS IS A SAFETY DEVICE WHICH SWITCHES OFF THE HEAT ONLY IF, THE APPLIANCE OVERHEATS FOR ANY REASON
E.G. WHEN COVERED.

IF THE HEATER STOPS OPERATING WHILST THE FLAME EFFECT CONTINUES NORMALLY, THIS INDICATES THAT THE E.S. CONTROL IS IN OPERATION.

THE E.S. CONTROL CAN ONLY BE RE-SET AFTER THE APPLIANCE HAS COOLED DOWN.

TO RE-SET THE E.S:

- SWITCH OFF THE APPLIANCE (ISOLATION SWITCH) AND LEAVE FOR UP TO 2 HOURS.
- REMOVE ANY OBSTRUCTION TO THE FAN HEATER OUTLET OR OTHER INTERNAL PARTS.
- SWITCH ON APPLIANCE AND THE E.S. CONTROL WILL RE-SET.
- ENSURE THAT THE APPLIANCE IS FUNCTIONING CORRECTLY. IF THE E.S. CONTROL OPERATES AGAIN, THE APPLIANCE SHOULD BE CHECKED BY A COMPETENT ELECTRICIAN.

IF THE POWER SUPPLY IS INTERRUPTED (POWER FAILURE) OR THE APPLIANCE IS TURNED OFF AT THE ISOLATION SWITCH WHILST THE HEATER IS ON, IT WILL BE NECESSARY TO DISCONNECT THE APPLIANCE FROM THE MAINS SUPPLY AND LEAVE FOR 5 MINUTES IN ORDER TO DISCHARGE THE ELECTRONICS BEFORE ATTEMPTING TO TURN THE APPLIANCE ON.

SERVICING INSTRUCTIONS

13. FAULT FINDING

OPERATE APPLIANCE BEFORE COMMISSIONING

1. CLICK ON THE REMOTE HANDSET POWER BUTTON. IF THE APPLIANCE DOES NOT FUNCTION, THEN, FOLLOW POINTS 1, 2, 3, 4 AND 5 RESPECTIVELY.
2. CHECK THE POWER CONNECTION AT THE ISOLATION SWITCH IS IN THE ON POSITION.
3. CHECK THE ISOLATION SWITCH ON THE APPLIANCE (SEE STICKER ON THE APPLIANCE). THE SWITCH MUST BE SET TO THE "I" POSITION
4. CHECK THE BATTERIES IN YOUR HANDSET. CHECK IF THE BATTERIES ARE IN THE CORRECT POSITION AND REFIT IF NECESSARY.
5. IF AFTER CHECKING 1, 2, 3 & 4 NOTHING STILL HAS HAPPENED, THEN DISCONNECT THE POWER FROM THE MAINS (UNPLUG FROM SOCKET), AND WAIT FOR 60 SECONDS, THEN PLUG IT BACK IN AND REPEAT STEPS 1 TO 4. IF YOU DO NOT HAVE ACCESS TO THE MAINS SWITCH, BECAUSE IT IS BUILT-IN, THEN SWITCH OFF THE UNIT FROM ISOLATION SWITCH.

FAULT: THE HEATING DOES NOT TURN-ON WHEN YOU SELECT HEATING MODE BUT THE FLAME EFFECT IS RUNNING.

A) CHECK THE BATTERIES IN YOUR HAND SET. THE RED LED MUST BE SHOWING BRIGHTLY.

B) TRY SELECTING HEATING MODE AGAIN, BUT CLOSER TO THE APPLIANCE.

C). TURN OFF APPLIANCE, THEN TURN IT ON AGAIN. WAIT FOR 10 SECONDS, THEN SELECT HEATING MODE AGAIN.

SERVICING INSTRUCTIONS

14. SERVICING REQUIREMENTS

TO SERVICE THE APPLIANCE PLEASE FOLLOW THE STEPS AS DETAILED:

1. TURN ON THE FLAME EFFECT.
BUTTON (B)
B3. IF APPLIANCE DOES NOT WORK, THEN FOLLOW THE FAULT FINDING GUIDE.
2. CYCLE ALL BUTTONS
B2 FLAME BRIGHTNESS
B3 COLOUR OF FLAME
B4 BRIGHTNESS OF TOP LIGHT
B5 COLOUR OF TOP LIGHTING
B6 BRIGHTNESS OF FUEL BED
B7 FUEL BED COLOUR
B8 SOUND SETTINGS
B9 SPEED OF FLAME
3. IF STEPS 2 ARE OK, THEN USE YOUR HANDSET TO IF IT WORKS THEN OPERATE HEAT SETTINGS
B10 AT VARIOUS LEVELS H1 AND H2
4. TURN OFF THE SWITCH ON THE FIRE. THE ISOLATION SWITCH ON
5. TURN OFF POWER CONNECTION MAINS SWITCH ON THE WALL TO OFF POSITION. IF YOU DO NOT HAVE ACCESS TO THE MAINS ON/OFF SWITCH, BECAUSE IT IS BUILT-IN, THEN DISCONNECT FROM ISOLATION SWITCH.

ONCE THESE STEPS HAVE BEEN FOLLOWED:

6. CHANGE THE BATTERIES IN THE HANDSET.
7. REMOVE THE TRIMS & GENTLY REMOVE THE GLASS FROM THE FIRE, SEE SECTION 6.
8. GENTLY REMOVE THE EFFECTS SCREEN AND OUTER SCREEN FROM THE FIRE. SEE PAGE 28

1. CLEAN THE EFFECTS SCREEN AND OUTER SCREEN WITH SCREEN CLEANER AND CLOTH.
2. CLEAN THE GLASS WITH GLASS CLEANER AND CLOTH.
3. CONNECT / RESTORE MAINS ELECTRICITY AND ON/OFF SWITCH BACK-TO 1 POSITION.
4. RUN THE FIRE WHILE THE SCREEN AND GLASS UNATTACHED FOLLOWING
5. STEPS 1, 2 AND 3, FOR 5 MINUTES.
6. TURN OFF THE FIRE FROM YOUR HANDSET.
7. ATTACH SCREEN AND THEN ATTACH THE GLASS.
8. FIT THE TRIMS.
9. RUN THE FIRE WHILE THE SCREEN AND GLASS IN PLACE

CLEANING

DO NOT USE WATER, DETERGENTS, ABRASIVE CLEANING POWDERS OR POLISH OF ANY KIND ON THE BODY OF THE APPLIANCE. LIGHTLY DUST USING A DRY DUSTER OR A MEDIUM SOFT BRUSH.
TO CLEAN THE GLASS USE GLASS OR WINDOW CLEANER.

SERVICING INSTRUCTIONS
15. REMOVING THE GLASS

WARNING

BEFORE UNDERTAKING ANY WORK ON THE APPLIANCE: SWITCH OFF THE APPLIANCE AND ISOLATE IT FROM THE MAINS BY UNPLUGGING THE UNIT.

REMOVING THE GLASS SHOULD ONLY BE UNDERTAKEN WHEN ABSOLUTELY NECESSARY.

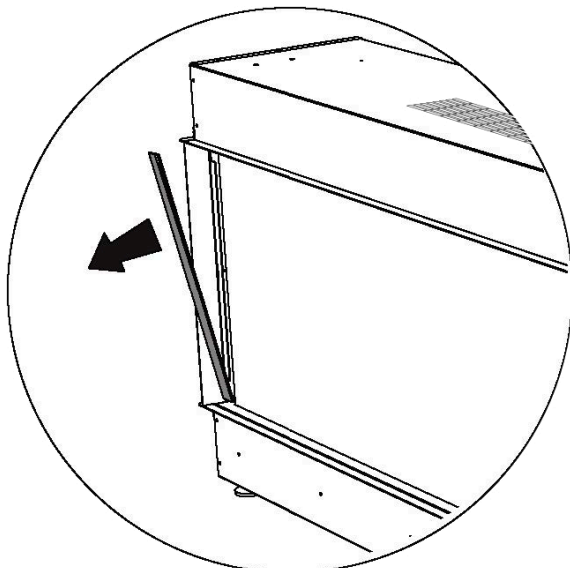
IF REQUIRED PLEASE CONTACT YOUR DEALER FOR FURTHER SUPPORT.
CAUTION: BROKEN GLASS CAN CAUSE SERIOUS INJURY. TAKE EXTRA CARE WHEN HANDLING THE APPLIANCE WINDOW

GLASS IS NOT UNDER WARRANTY

DO NOT OPERATE THE APPLIANCE WITHOUT THE GLASS WINDOW INSTALLED

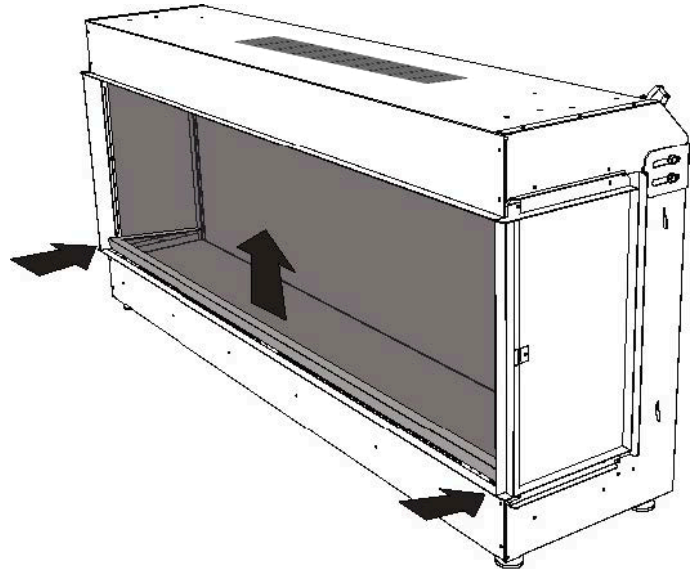
REMOVE THE TRIM BRACKETS

FOR MODELS CONFIGURED WITH ONLY FRONT GLASS OR A SINGLE LEFT/RIGHT BLANKING PLATES, REMOVE THE SIDE VERTICAL TRIM FIRST. SIDE VERTICAL TRIM IS HELD BY A MAGNETIC STRIP.

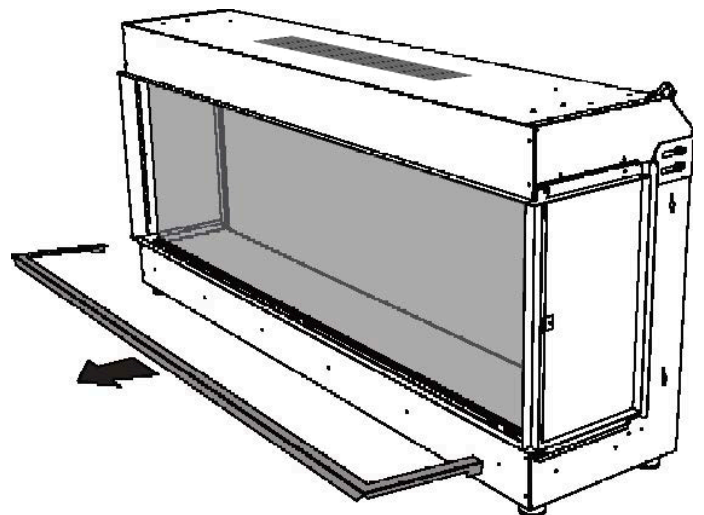


REMOVING THE TRIM BRACKETS

REMOVING THE FRONT TRIM
USING A MAGNET, CAREFULLY LIFT THE FRONT TRIM IN THE CORNERS



CAREFULLY REMOVE THE FRONT TRIM LIFTING UP AND OUT AWAY FROM THE APPLIANCE TAKING CARE TO NOT TWIST THE TRIM THE TRIM MUST BE REMOVED EVENLY OR IT WILL LOCK UP ON THE GLASS EDGE



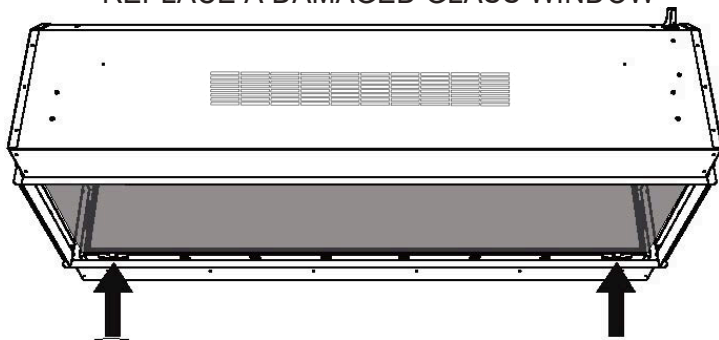
SERVICING INSTRUCTIONS

15. REMOVING THE GLASS

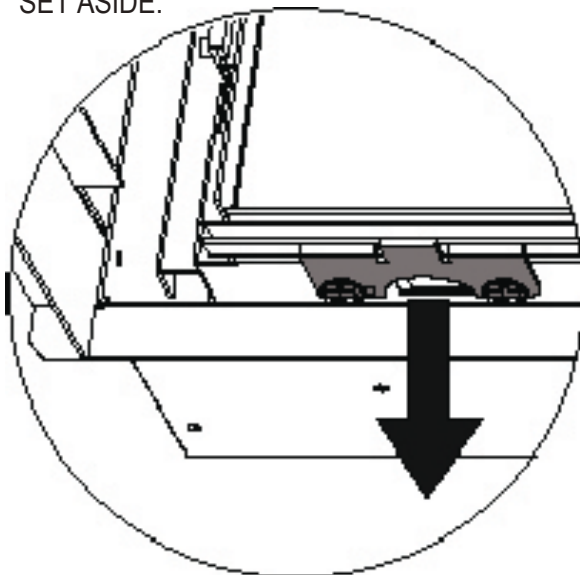
RELEASING THE GLASS

WARNING: ALTHOUGH THE GLASS PANEL HAS BEEN TREATED WITH SAFETY EDGES PLEASE TAKE CARE WHEN HANDLING THE GLASS. AVOID CONTACT WITH CORNERS AND IF NECESSARY WEAR PROTECTIVE GLOVES. TWO PEOPLE MAY BE REQUIRED TO REMOVE THE GLASS.

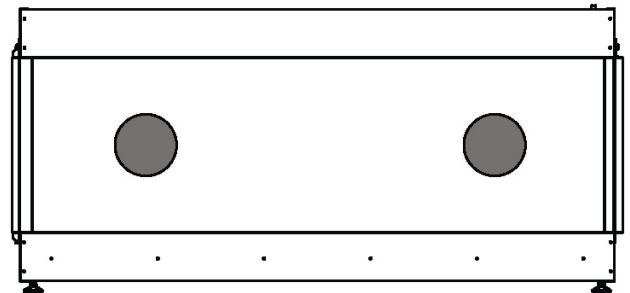
- THE GLASS IS HELD IN POSITION BY CLAMPS. THE FRONT GLASS HAS 2 CLAMPS. WIDER MODELS HAVE 3
- THE SIDE GLASS DOES NOT NEED TO BE REMOVED AT ANY TIME UNLESS TO REPLACE A DAMAGED GLASS WINDOW



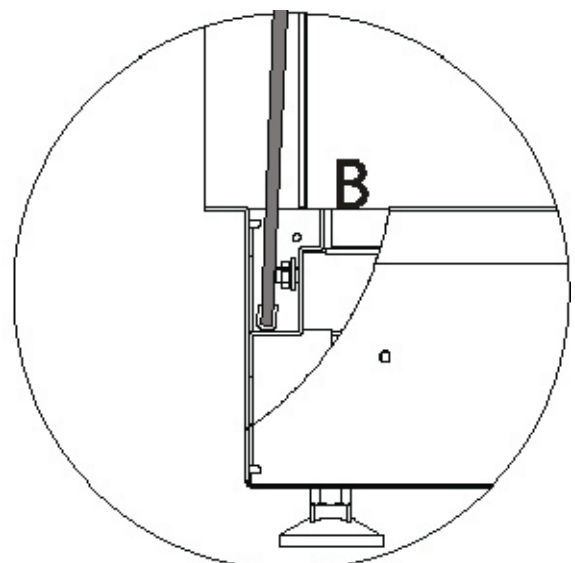
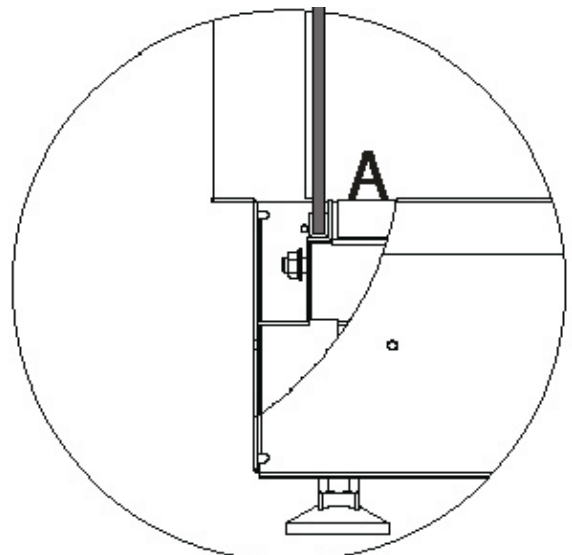
- BEGIN BY LOOSENING THE NUTS THAT HOLD THE CLAMPS. DO NOT REMOVE THE NUTS FROM THEIR THREADS.
- ONCE THE CLAMPS ARE FREE FROM TENSION WITH THE GLASS, LIFT THE CLAMPS AWAY FROM THE APPLIANCE AND SET ASIDE.



REMOVING THE GLASS
USING TWO GLASS LIFTING SUCTION PADS
GRIP THE FRONT GLASS IN THESE LOCATIONS



TAKING GREAT CARE, TAKE THE WEIGHT OF THE GLASS AND ALLOW THE GLASS TO SLIP OFF ITS SEAT AS SHOWN IN IMAGE A, AND LOWER INTO THE CHANNEL IN FRONT OF THE CLAMP THREADS, POSITION B. NOW LEAN THE GLASS TOP EDGE OUT OF THE APPLIANCE.



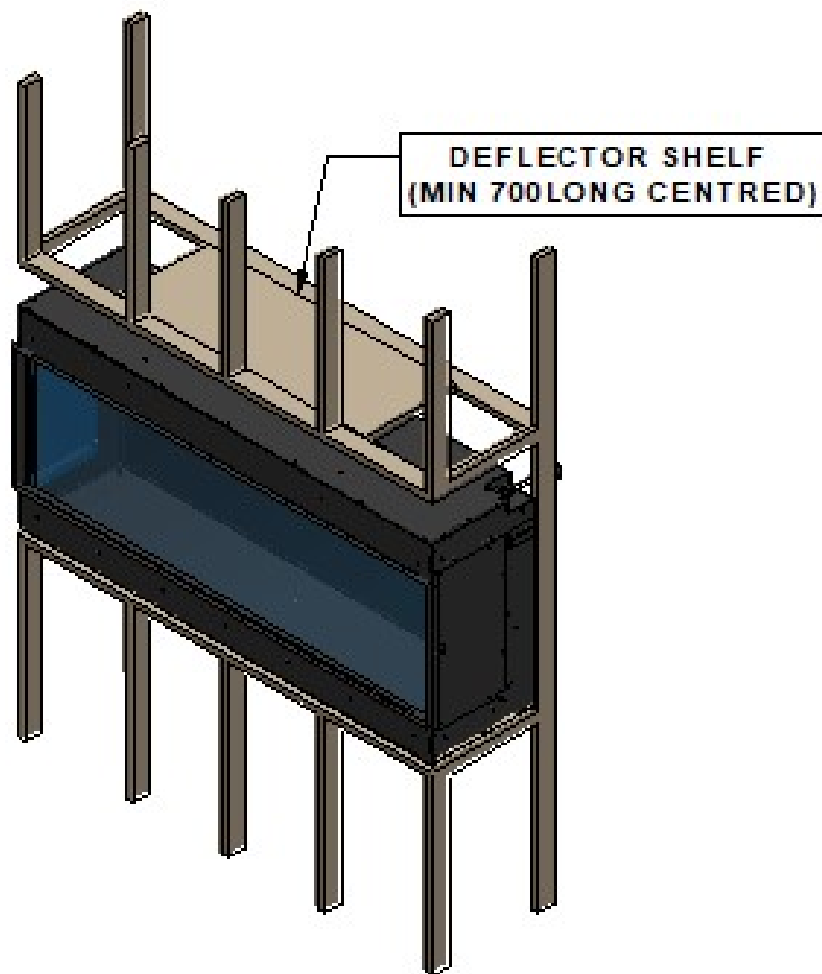
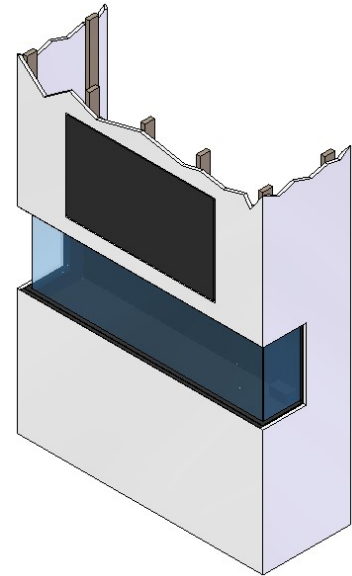
CAUTION TV OR ANY OBJECT ABOVE ELECTRIC FIRE**TELEVISION INSTALLATION MANDATORY REQUIREMENTS**

When fitting a television or hanging any object above the fireplace the following installation must be adhered to.

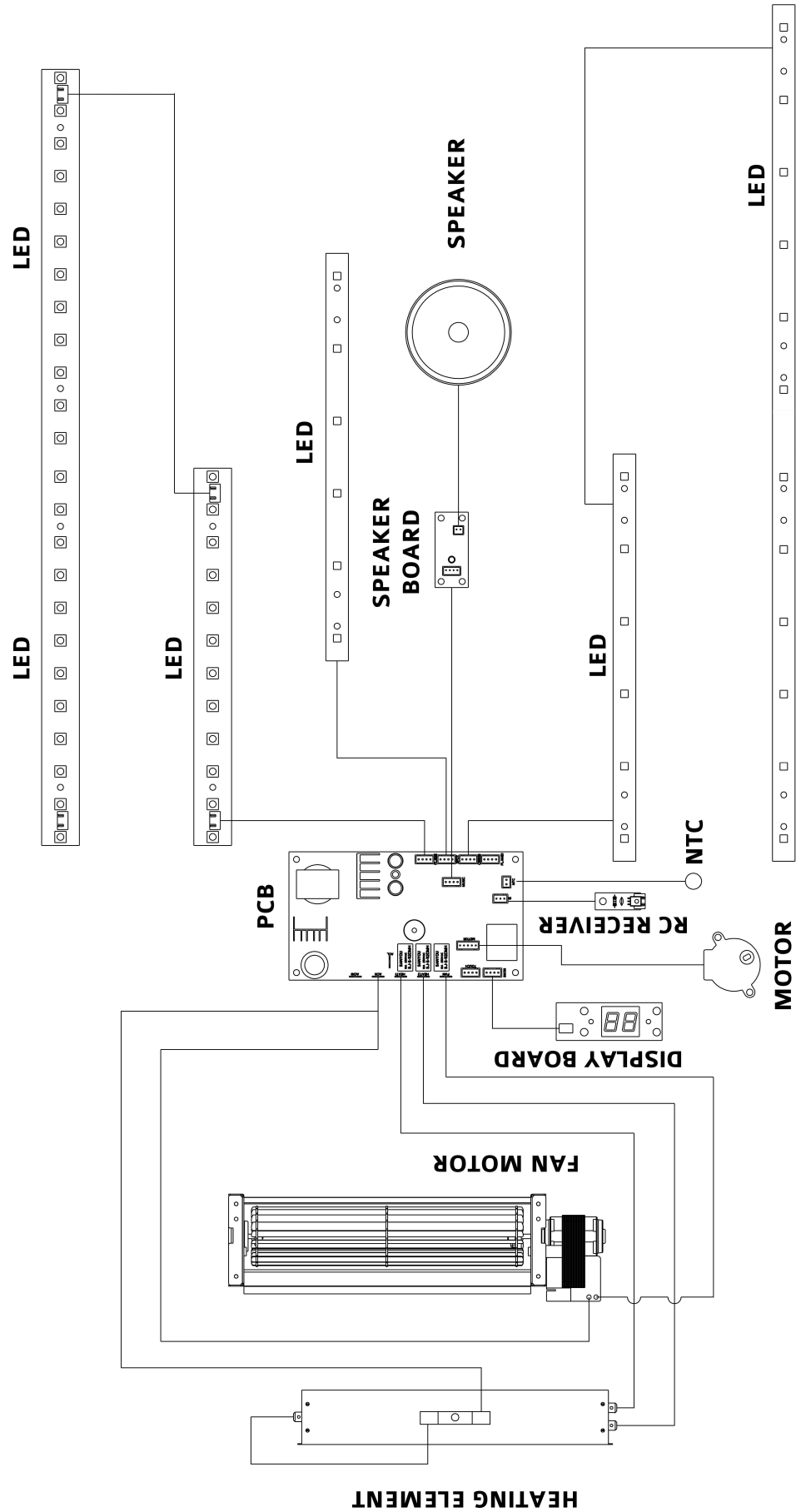
Debris and dust will fall into the fan slots above the appliance causing damage unless protected. It is a requirement to set a shelf as shown below.

- Shelf to be made during framing

CAUTION: Appliance warranty will be void if the shelf or deflector plate is not installed.



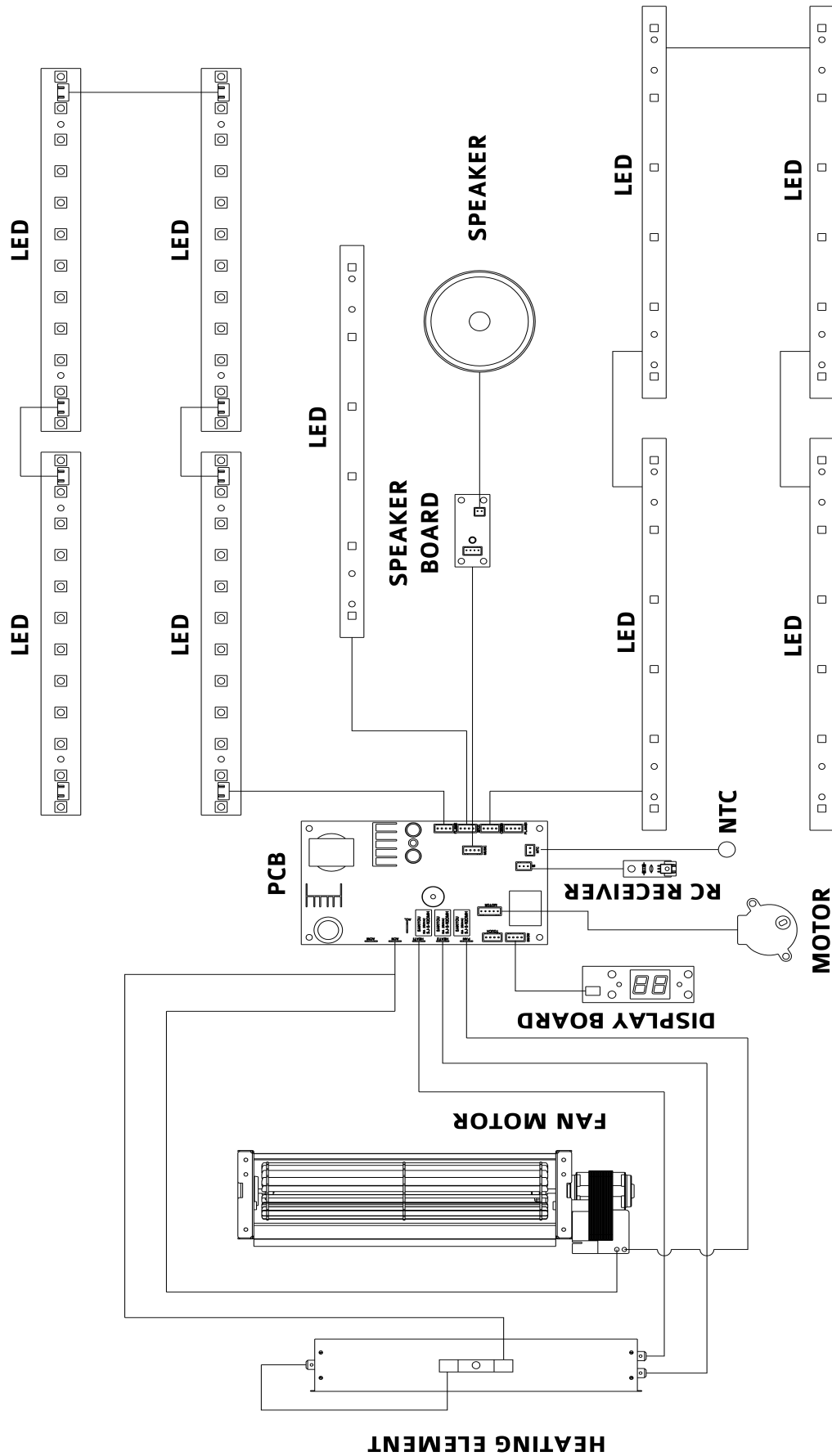
REFERENCE INFORMATION
16. WIRING DIAGRAM



ilektro 950LT/LAN/ASPECT

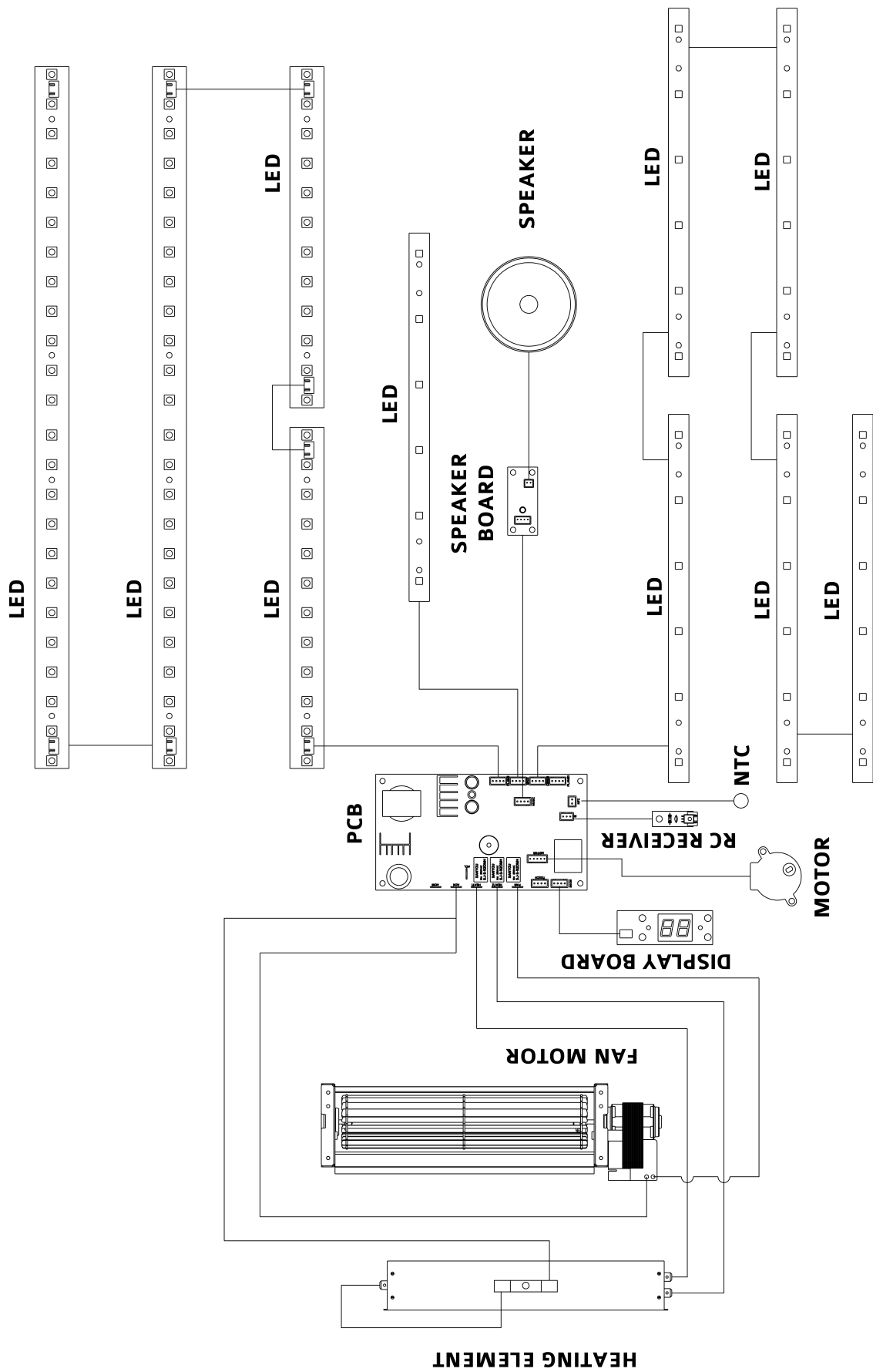
REFERENCE INFORMATION

16. WIRING DIAGRAM



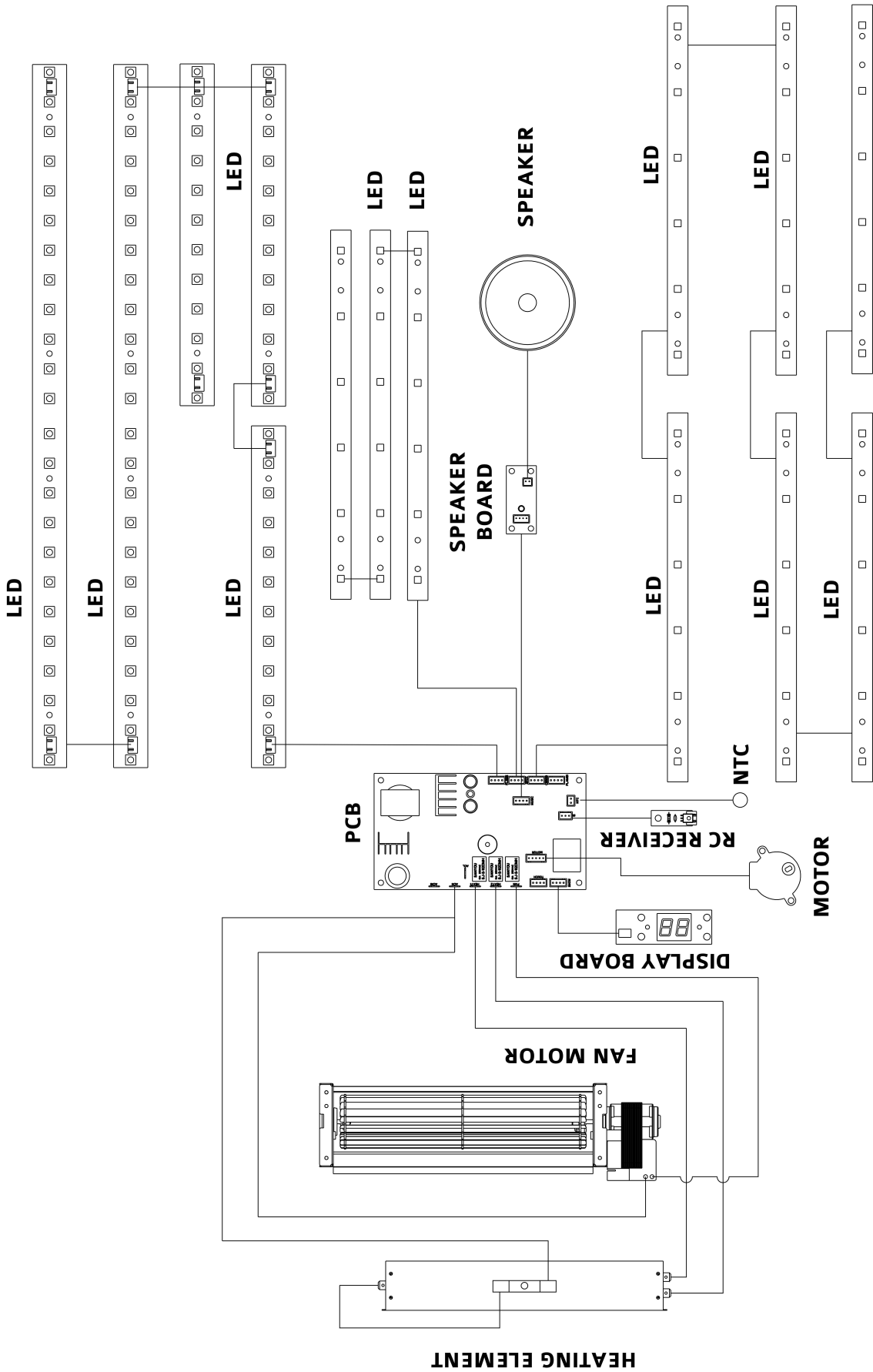
ilektrö 1250L

REFERENCE INFORMATION
16. WIRING DIAGRAM



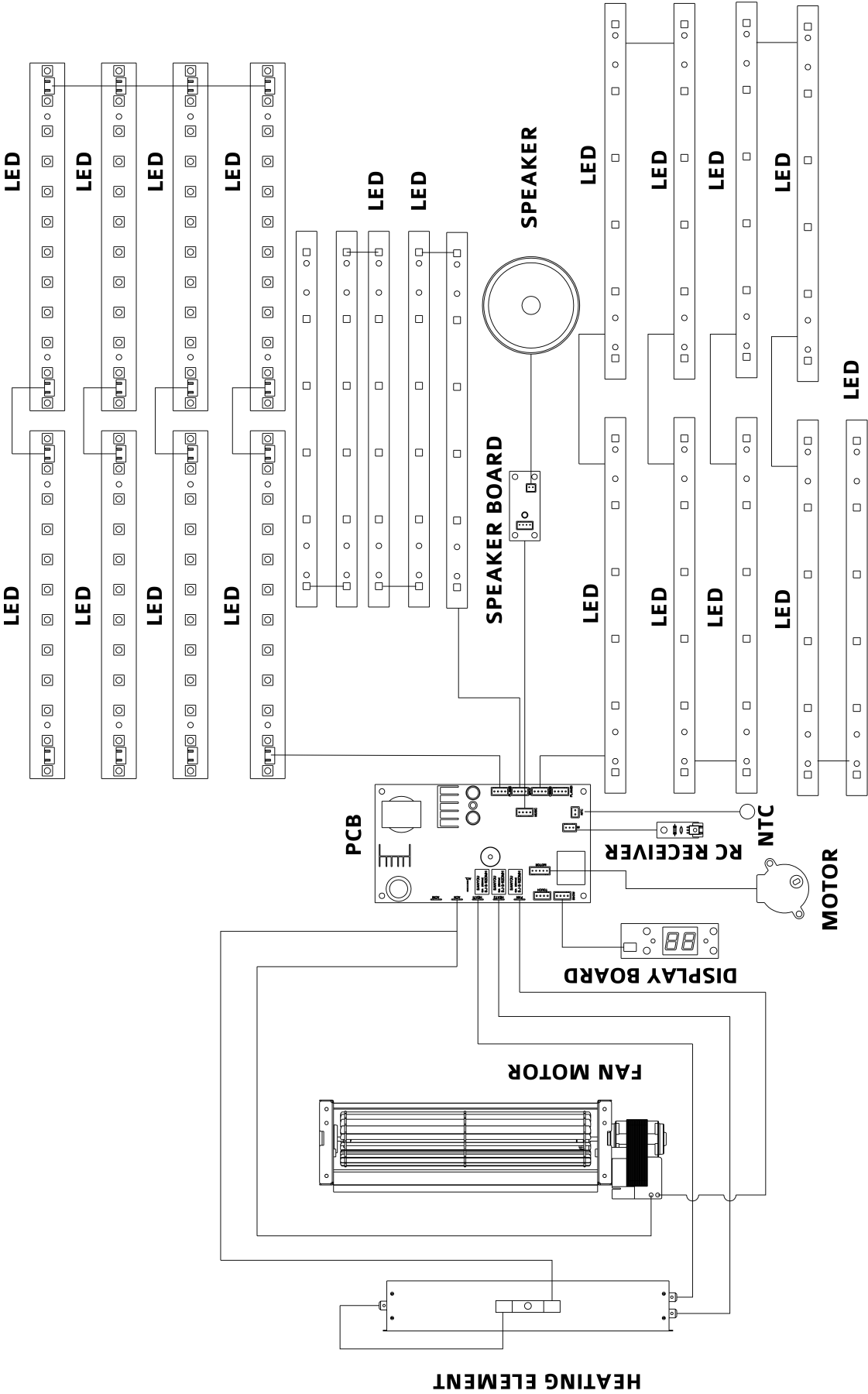
ilektro 1650L

REFERENCE INFORMATION
16. WIRING DIAGRAM



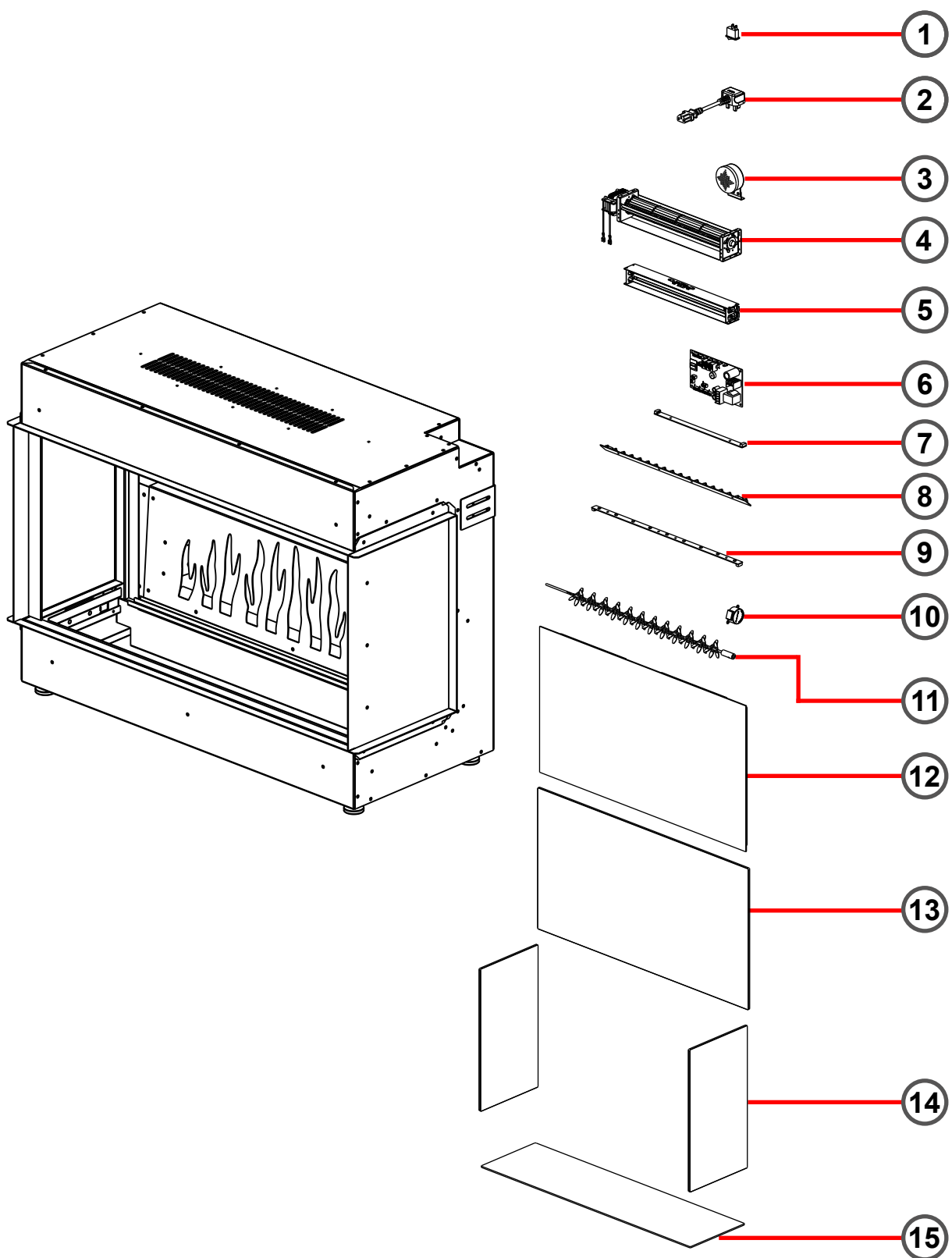
ilektro 2000L

REFERENCE INFORMATION
16. WIRING DIAGRAM



ilektro 2600L

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



950LT EXPLODED DIAGRAM

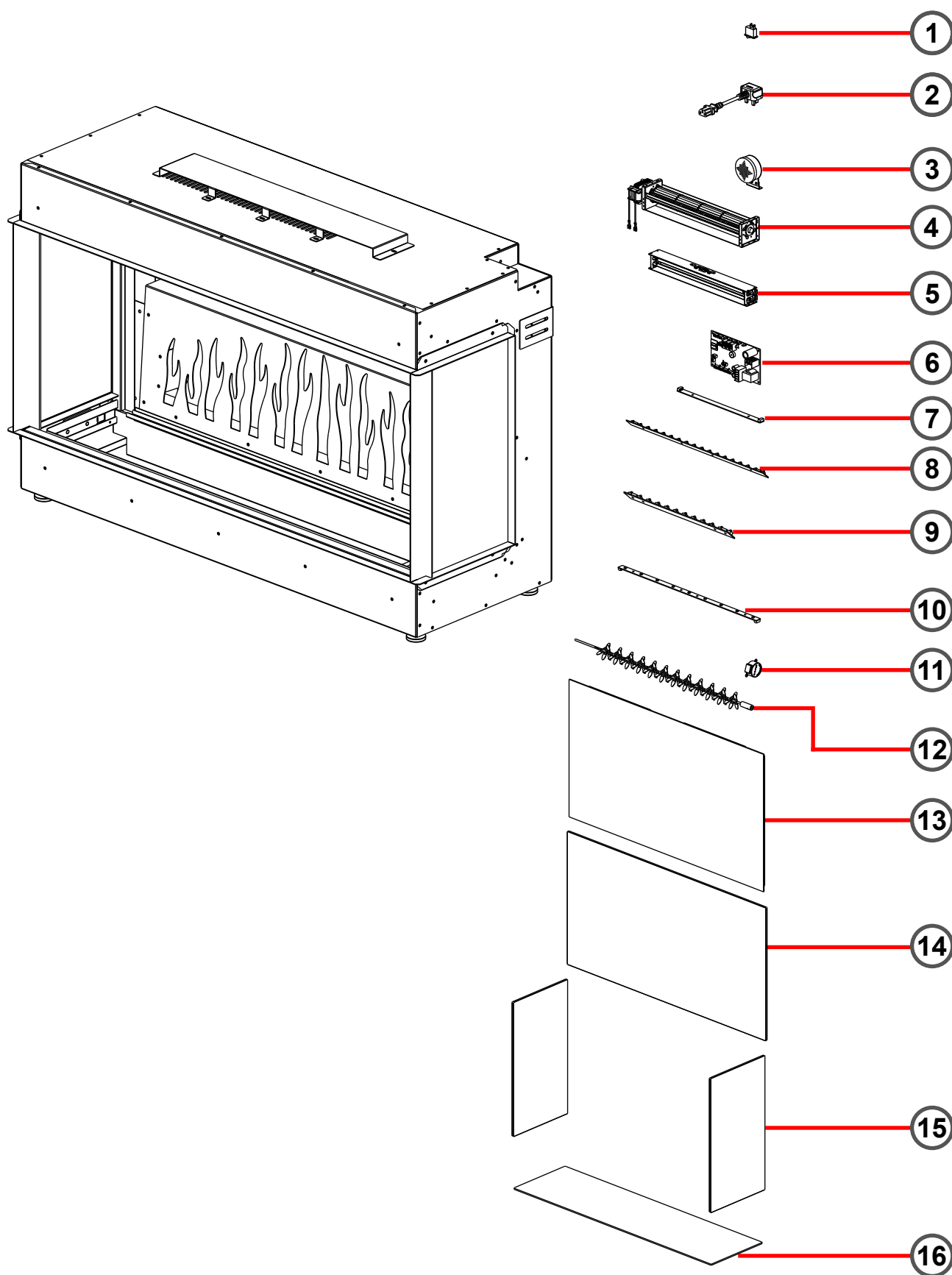
REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 950LT

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010106	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	1
8	3 COLOR FLAME LED STRIP (LONG)	440402810310	1
9	10 COLOR RGB LED STRIP FUEL BED	440402820200	1
10	SYNCHRONOUS STEPPING MOTOR	430000210300	1
11	FLAME EFFECT ROTTISORRIE	510400300557	1
12	DISPLAY BOARD	740400230540	1
13	FRONT GLASS	500400077650	1
14	SIDE GLASS	500400076154	2
15	FUEL BED	300401371910	1

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



950LAN EXPLODED DIAGRAM

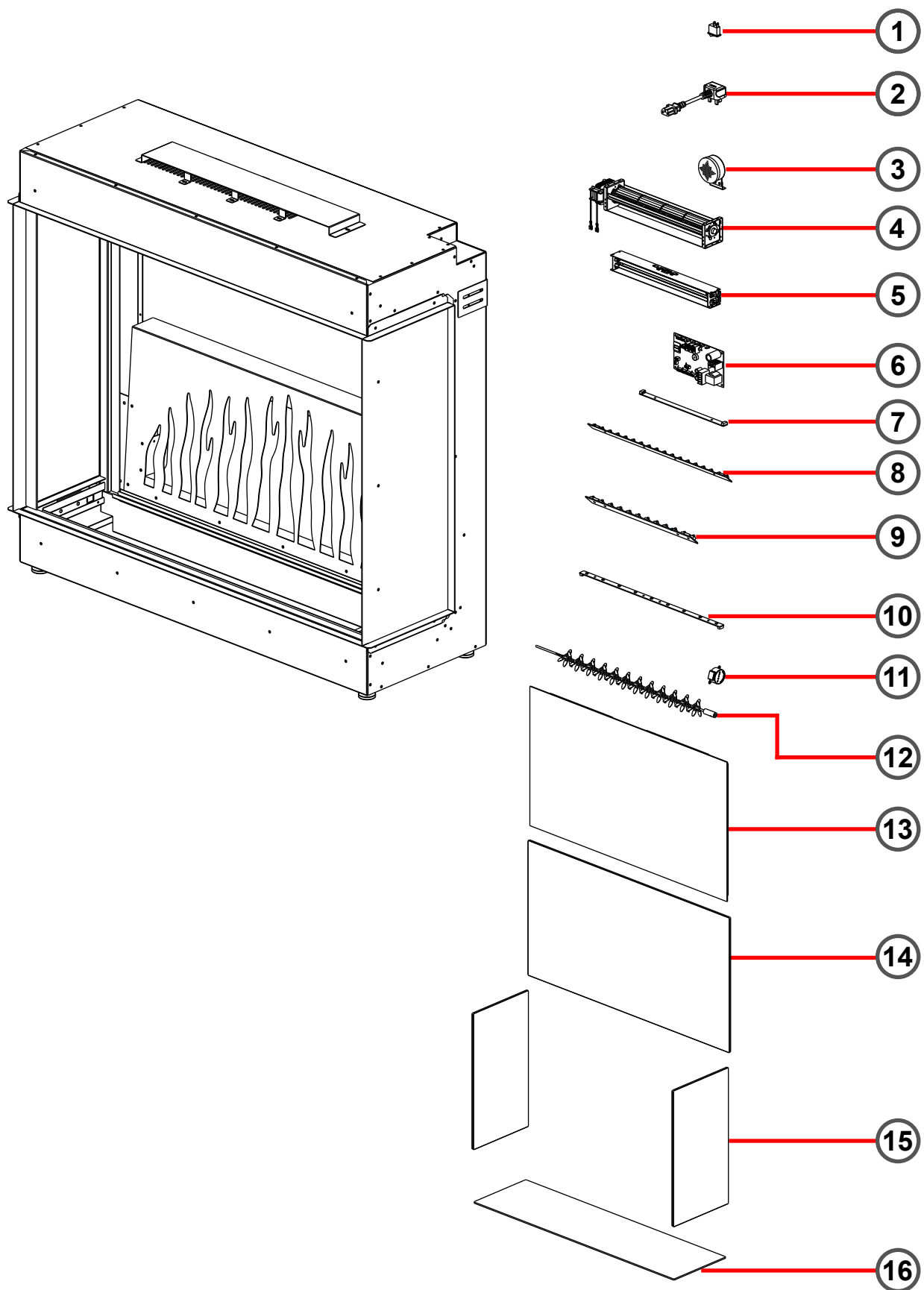
REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 950LAN

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010114	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	1
8	3 COLOR FLAME LED STRIP (LONG)	440402810310	1
9	3 COLOR FLAME LED STRIP (SHORT)	440402810110	1
10	10 COLOR RGB LED STRIP FUEL BED	440402820200	1
11	SYNCHRONOUS STEPPING MOTOR	430000210300	1
12	FLAME EFFECT ROTTISORRIE	510400300698	1
13	DISPLAY BOARD	740400232095	1
14	FRONT GLASS	500400076301	1
15	SIDE GLASS	500400076100	2
16	FUEL BED	300401371610	1

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



950ASPECT EXPLODED DIAGRAM

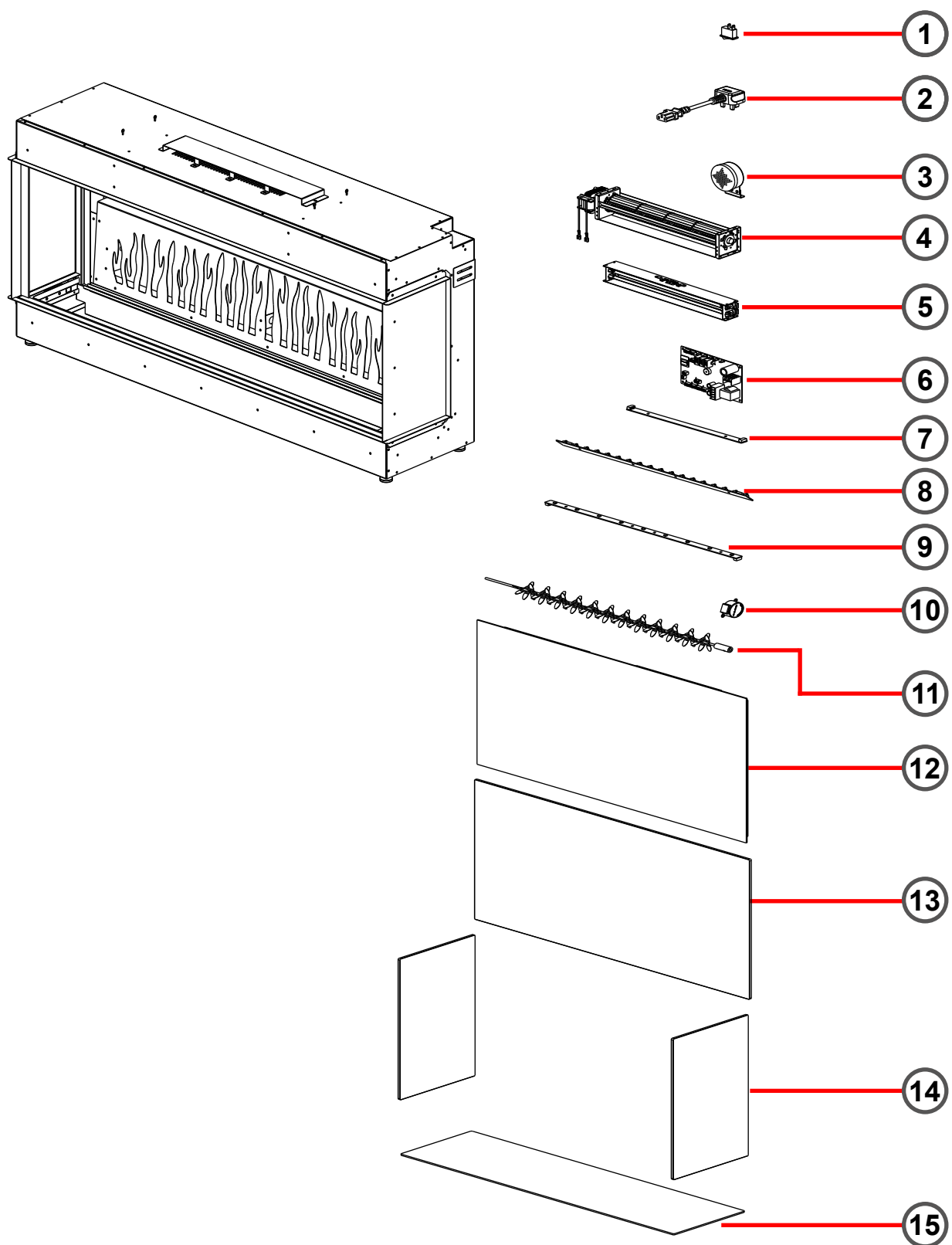
REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 950ASPECT

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010114	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	1
8	3 COLOR FLAME LED STRIP (LONG)	440402810310	1
9	3 COLOR FLAME LED STRIP (SHORT)	440402810110	1
10	10 COLOR RGB LED STRIP FUEL BED	440402820200	1
11	SYNCHRONOUS STEPPING MOTOR	430000210300	1
12	FLAME EFFECT ROTTISORRIE	510400300698	1
13	DISPLAY BOARD	740400230095	1
14	FRONT GLASS	500400076300	1
15	SIDE GLASS	500400076450	2
16	FUEL BED	300401371610	1

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



1250LAN EXPLODED DIAGRAM

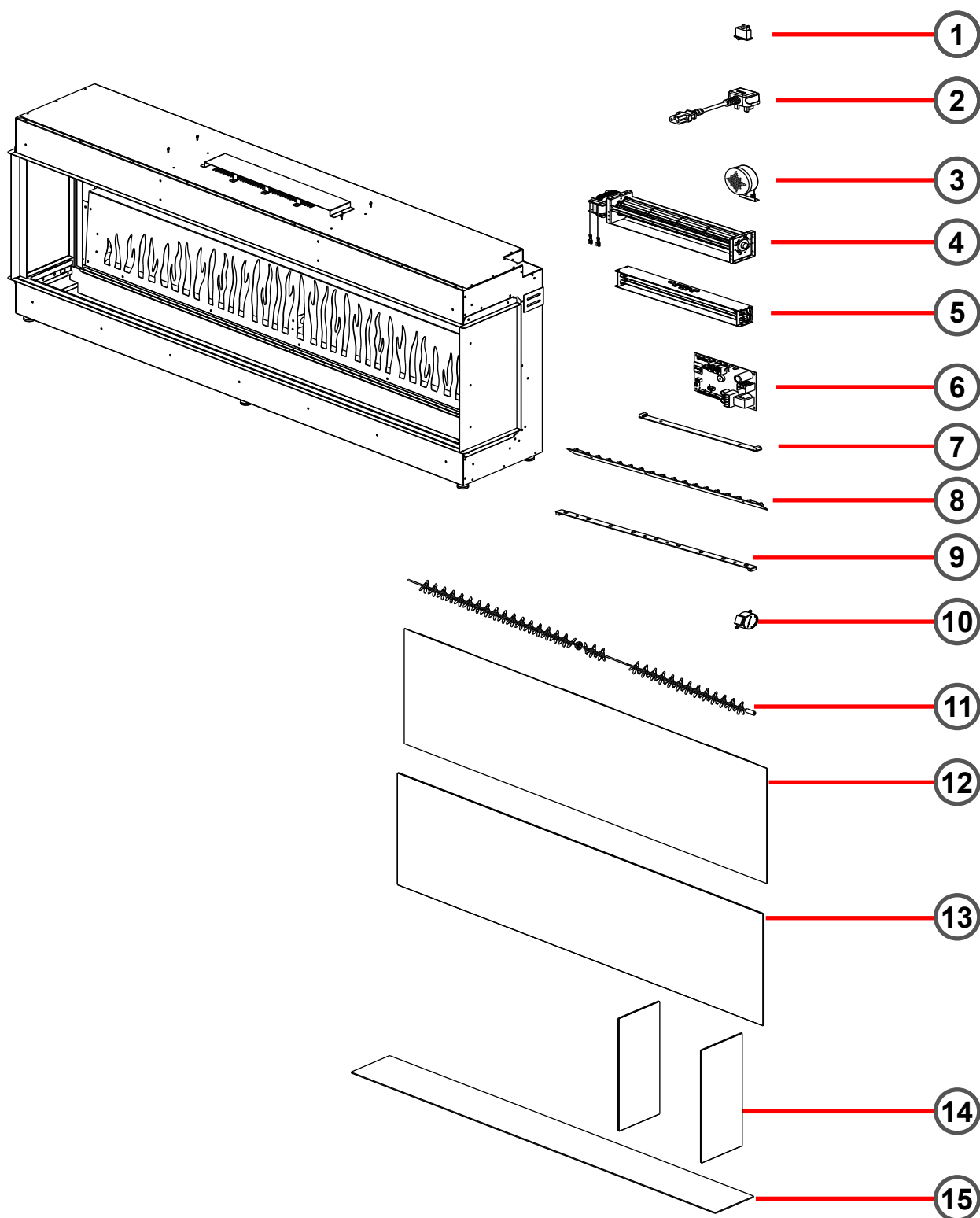
REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 1250LAN

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010114	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	2
8	3 COLOR FLAME LED STRIP (SHORT)	440402810110	4
9	10 COLOR RGB LED STRIP FUEL BED	440402820100	5
10	SYNCHRONOUS STEPPING MOTOR	430000210300	1
11	FLAME EFFECT ROTTISORRIE	510400301063	1
12	DISPLAY BOARD	740400230125	1
13	FRONT GLASS	500400076200	1
14	SIDE GLASS	500400076150	2
15	FUEL BED	300401370510	1

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



1650LAN EXPLODED DIAGRAM

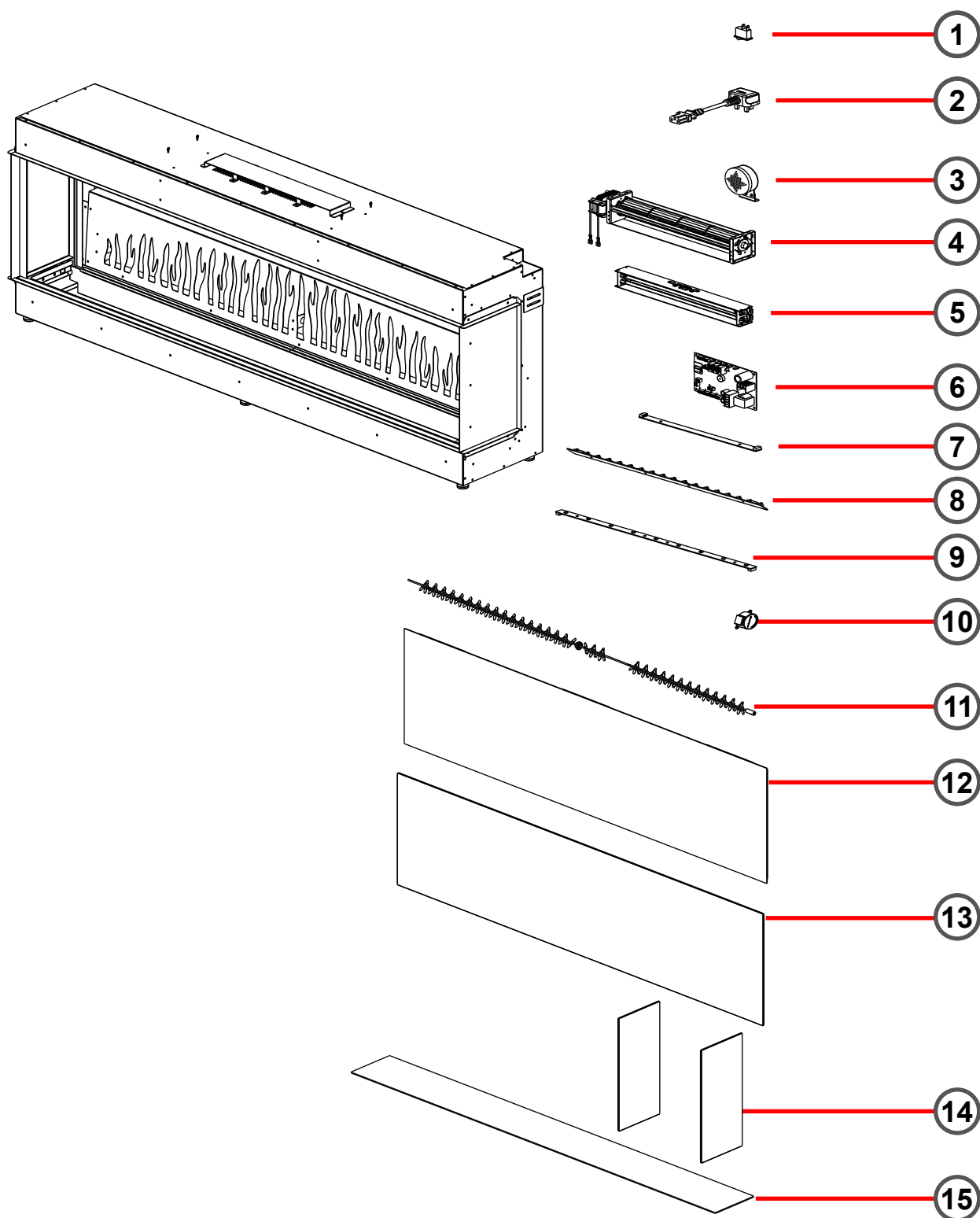
REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 1650LAN

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010114	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	2
8	3 COLOR FLAME LED STRIP (LONG)	440402810310	2
9	3 COLOR FLAME LED STRIP (SHORT)	440402810110	2
10	10 COLOR RGB LED STRIP FUEL BED	440402820100	7
11	SYNCHRONOUS STEPPING MOTOR	430000210300	1
12	FLAME EFFECT ROTTISORRIE	510400301480	1
13	DISPLAY BOARD	740400230165	1
14	FRONT GLASS	500400076500	1
15	SIDE GLASS	500400076450	2
16	FUEL BED	300401371710	1

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



2000LAN EXPLODED DIAGRAM

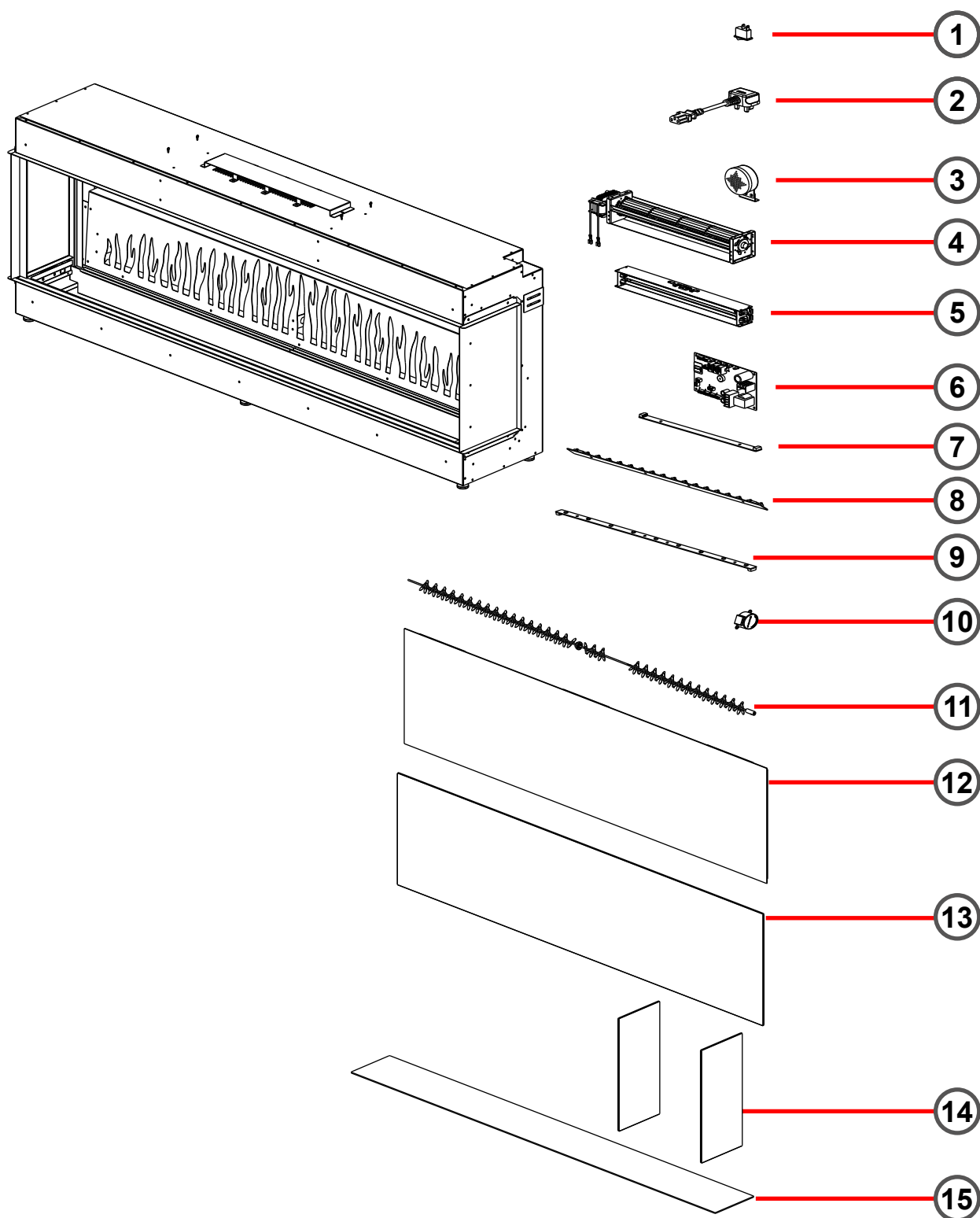
REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 2000LAN

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010114	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	3
8	3 COLOR FLAME LED STRIP (LONG)	440402810310	2
9	3 COLOR FLAME LED STRIP (SHORT)	440402810110	3
10	10 COLOR RGB LED STRIP FUEL BED	440402820100	6
11	SYNCHRONOUS STEPPING MOTOR	430000210300	1
12	FLAME EFFECT ROTTISORRIE	510400301825	1
13	DISPLAY BOARD	740400230200	1
14	FRONT GLASS	500400076600	1
15	SIDE GLASS	500400076450	2
16	FUEL BED	300401371810	1

REFERENCE INFORMATION
17. EXPLODED DIAGRAM



2600LAN EXPLODED DIAGRAM

REFERENCE INFORMATION

17. EXPLODED DIAGRAM

Replaceable Parts - 2600LAN

No	Description	Part Number	Qty
1	ROCKER SWITCH	460000010400-R00	1
2	POWER PLUG	470000070300-R00	1
3	SPEAKER	440000410300	1
4	FAN	430000020102-R01	1
5	HEATING ELEMENT	450000010114	1
6	MAIN CONTROL BOARD	440402830125	1
7	10 COLOR RGB LED STRIP TOP LIGHT	440402820000	5
8	3 COLOR FLAME LED STRIP (SHORT)	440402810110	9
9	10 COLOR RGB LED STRIP FUEL BED	440402820200	9
10	SYNCHRONOUS STEPPING MOTOR	430000210300	1
11	FLAME EFFECT ROTTISORRIE	510400302415	1
12	DISPLAY BOARD	740400230260	1
13	FRONT GLASS	500400078200	1
14	SIDE GLASS	500400076154	2
15	FUEL BED	300401371410	1

iléktró

148 Cochranes Road
Moorabbin, Victoria 3189

www.paulagnewdesigns.com.au

info@paulagnewdesigns.com.au